**4**

**Clinical Communication & Consent**

**Regulation**

The GDC standards for the dental team principles 1,2,3, and 4 can be applied to this unit on clinical communication and consent. The principles direct dentists to put patient’s interest first, communicate effectively, obtain valid consent, and securely maintain patient’s information.

The Care Quality Commission require dentists and teams to demonstrate that dentists are accurately recording clinical notes including details of conversations and consent. Regulation 9, 10, 11, 17 and Regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 are relevant and can be applicable to this unit.



You will need to find out about the laws and regulations which apply to you working in your training practice. Please ensure you have researched and understand current good practice applicable to this unit and then relate this to your work. Involve your Education Supervisor as well as the wider dental team to help you gather the information you require. The exercise provides you with a suggested set of questions that are prompts to trigger your thoughts and feelings on this topic. You do not have to use the same questions, and you may come up with alternative questions for yourself to produce your very own reflective account that has sufficient detail to demonstrate requirements. Please refer to the guidance document. Your write up must give sufficient detail to show your understanding with reference to multiple pieces of practice evidence of various form such as: pictures, policies, protocols, forms, audits, records, etc.



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| **Supporting Evidence Examples*** range of information leaflets for patients
* practice material on consent or confidentiality
* clinical record keeping audit eg consent process
* anonymous screenshots of computer records; anonymous patient record extracts, anonymous complaint letter, Surveys
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GDC - Principles 1,2,3 and 4 DFT Curriculum 12.1, 12.3, 12.6, 12.11 CQC - Health and Social Care Act Regulation 9,10,11,17 and 19

**Unit 4 Clinical Communication & Consent**

You communicate clinical and associated information to your patients, gaining consent and keeping them fully informed throughout their course of treatment

**C1 Patient Confidentiality and Data Protection**

Writing within this text box, please provide your reflective account for

**Unit 3 Clinical Communication & Consent**

Writing within this text box, please provide your reflective account for

**Unit 3 Clinical Communication & Consent (continued)**