**Stakeholder Report Form  
EoE Primary Care School Board Meeting**

| Programme / Workstream Name: | Quality | | |
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| Programme Lead: | Jon Rouse | | |
| PCS School Strategy Objective: | Quality Assurance | | |
| Period of Update: | Feb to July 25 | RAG Status for project: | Green |
| Programme / Workstream Summary | | | |
| Managing all aspects of quality within the Primary Care School – Includes addressing quality concerns in primary care learning organisations and educators, producing reports relating to the GMC NTS and NETS and identifying areas for improvement, responding to individual concerns around bullying and harassment, policy development, feeding into REQIP and QSF, approval and reapproval of organisations and educators. | | | |
| Key Highlights | | | |
| Successful visit and action plan developed regarding Luton GPSTP feedback in GMC survey.  Overall, good feedback in last NETS.  Training hubs continue to do an excellent job in managing quality processes within their ICS areas.  Many new educators have gone through the educator training pathway. | | | |
| Decisions made since last update | | | |
| None | | | |
| KPIs | | Financial Performance | |
| Devolving responsibility to training hubs for managing quality processes in  primary care.  Aligning with Promoting Excellence in GP | | NA | |
| Operational Updates | | Progress on previous goals | |
| Lauren Hills and Georgia Seaton now supporting the quality functions. | | Conclusions and action plan for the Luton GPSTP – Report sent to the local programme and TH working with TPDs against this.  Develop exit interviews for departing GP educators and add this to self-declarations – Feedback received from various stakeholders. In a position to share again with the training hubs at the next QSG.  Report on upcoming NETS results – Presentation completed and shared with primary care school and training hubs.  Share learning in quality support group meeting around standardising quality concern investigations - Ongoing  Revise PCS guidance on managing quality concerns – Ongoing. | |
| Risk Assessment Overview: *(Issues, Risks, Concerns, Barriers etc)* | | Governance and Compliance | |
| Restructuring of ICBs potentially decimating capacity within THs and leading to problems with recruitment.  HUC quality concerns escalated at REQIP and now on national risk register | | Regular liaison with the central education quality team and regular updates at REQIP and QSF meetings regarding quality. | |
| Stakeholder engagement | | | |
| Regular contact with the central quality team through REQIP and QSF, trainees, organisations, educators, TPDs. | | | |
| Future Outlook (Upcoming priorities, initiatives, or areas of focus) | | | |
| GMC NTS results to come out soon. Will need to analyse this data and present to the programmes/training hubs.  Work with TV/Wessex deanery on multiprofessional PCN approvals in MK.  Update quality concern guidance and try to standardise approach to quality concerns. | | | |
| Conclusion | | | |
| Quality functions at present running well. However, there is potential for this being derailed by current restructuring of NHSE. | | | |