Developing people for health and healthcare

> Health Education East of England GMC National Training Survey Analysis 2015: Trust Report

Peterborough and Stamford Hospitals NHS Foundation trust





Health Education East of England

Narrative

Trust Indicators

The dashboard for the Peterborough and Stamford Hospitals NHS Foundation Trust illustrates where it stands relative to the national mean and the other trusts nationally participating in the National Training Survey (NTS). Twelve of the 14 indicators lie in the first quartile, none in the second, one in the third and one in the fourth quartile.

The chart illustrating the means by indicator from 2012 to 2015 shows the indicators staying quite level. Peterborough and Stamford's Means by Indicator chart for 2014 and 2015 compared to the 2015 national mean illustrates that about half the indicators are up from last time although almost all of them are below the national mean.

Programme Group Indicators

The chart for Overall Satisfaction for each programme group illustrates where Peterborough and Stamford's programme groups lie relative to each programme group's national mean. The quartiles were calculated for each programme group using the means of each trust participating in the NTS that runs that particular programme group. Peterborough and Stamford has seven programme groups in the first quartile, five in the second, two in the third quartile and four in the fourth quartile. Peterborough and Stamford is in the bottom 25% of trusts which run the programme groups in quartile one while it is in the top 25% of trusts which run each of the programme groups which lie in quartile four.

Outliers

The outliers by programme group and level show which areas are above (green/A) and below (red/B) outliers. A programme group is an outlier if it is in the top or bottom of the GMC calculated quartiles and the confidence intervals do not overlap those of the national mean.

ACCS, Anaesthetics and Core Anaesthetics have the most negative outliers with three each. The GP Programme for Emergency Medicine and Obstetrics and Gynaecology have the most positive outliers with two.

The chart of net programme group outliers for 2012-2015 illustrates the net outliers for each programme group by trust, with positive outliers getting value +1 and negative outliers getting value -1. Peterborough and Stamford had a net outlier value of 11 in 2012, 3 in 2013, -6 in 2014 and -7 in 2015.

Rankings

The rankings chart shows where Peterborough and Stamford comes in comparison to the other trusts delivering each of its programme groups for Overall Satisfaction. The graph is calculated by dividing by the total number of trusts who reported information for that programme group in order to be able to directly compare each programme group, no matter how many trusts deliver it. Peterborough and Stamford has two programme groups which have remained in the bottom quartile for the last 3 years, Anaesthetics and CMT. Trauma and Orthopaedic Surgery has remained in the top half for the last three years and from 2013 to 2015 Surgery F2 has moved from the bottom quartile to the top quartile.

Patient Safety Concerns

Peterborough and Stamford has nine patient safety concerns, including two in understaffing and two in patient care provided. Peterborough and Stamford is in the upper range for concerns per bed and this is up from 2013 and 2014.

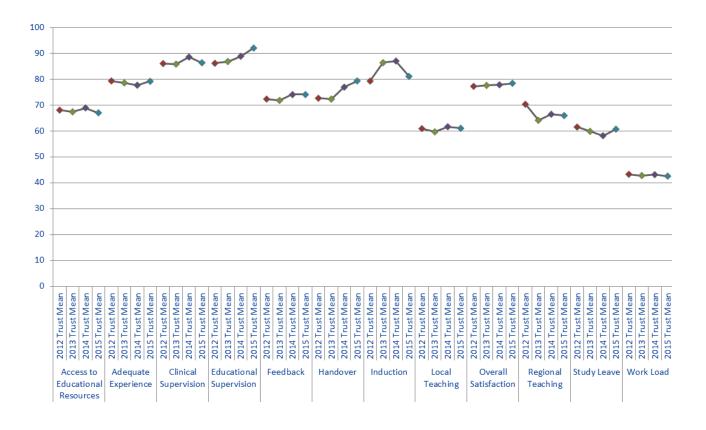
Dashboard

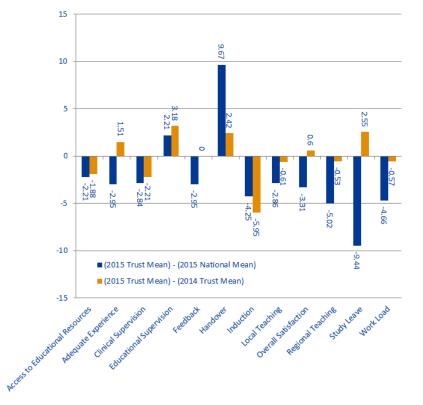


Quartile	Indicator	Peterborough and Stamford Mean	National Mean
	Access to Educational Resources	67.03	69.24
	Adequate Experience	79.19	82.14
	Clinical Supervision	86.35	89.19
	Clinical Supervision out of hours	86.17	88.44
	Feedback	74.06	77.01
Quartile 1	Induction	81.08	85.33
Quartile 1	Local Teaching	61.04	63.9
	Overall Satisfaction	78.43	81.74
	Regional Teaching	65.96	70.98
	Study Leave	60.73	70.17
	Supportive environment	72.03	76.14
	Work Load	42.59	47.25
Quartile 2			
Quartile 3	Educational Supervision	92.03	89.82
Quartile 4	Handover	79.34	69.67

The quartiles are calculated from the means for every trust that participated in the National Training Survey (NTS). The quartiles for each indicator are calculated separately. Therefore if a trust's indicator fell within the first quartile, then this means that the trust fell within the bottom 25% of trusts for that indicator. If a trust fell within the fourth quartile, then this means that the trust fell within the top 25% of trusts for that indicator.

Trend Data





Indicator	2015 National Mean	2015 Trust Mean	2014 Trust Mean	(2015 Trust Mean) - (2015 National Mean)	(2015 Trust Mean) - (2014 Trust Mean)
Access to Educational Resources	69.24	67.03	68.91	-2.21	-1.88
Adequate Experience	82.14	79.19	77.68	-2.95	1.51
Clinical Supervision	89.19	86.35	88.56	-2.84	-2.21
Educational Supervision	89.82	92.03	88.85	2.21	3.18
Feedback	77.01	74.06	74.06	-2.95	0
Handover	69.67	79.34	76.92	9.67	2.42
Induction	85.33	81.08	87.03	-4.25	-5.95
Local Teaching	63.9	61.04	61.65	-2.86	-0.61
Overall Satisfaction	81.74	78.43	77.83	-3.31	0.6
Regional Teaching	70.98	65.96	66.49	-5.02	-0.53
Study Leave	70.17	60.73	58.18	-9.44	2.55
Work Load	47.25	42.59	43.16	-4.66	-0.57

2015 trust mean lies above the national mean, but is below last year's trust mean 2015 trust mean lies above both the national mean and last year's trust mean 2015 trust mean lies below the national mean but above last year's trust mean 2015 trust mean lies below both the national mean and last year's trust mean

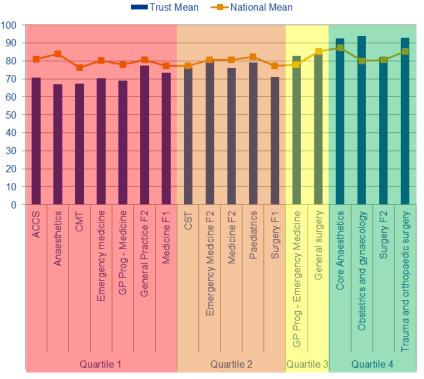


Overall Satisfaction by Programme Group

Programme Groups by Quartile

Quartiles	Programme Group	Trust Mean	National Mean	
	ACCS	70.82	80.82	
	Anaesthetics	67.00	83.94	
	CMT	67.43	76.35	
Quartile 1	Emergency medicine	70.40	80.32	
	GP Prog - Medicine	69.14	77.89	
	General Practice F2	77.60	80.57	
	Medicine F1	73.45	77.14	
	CST	76.57	77.42	
	Emergency Medicine F2	80.00	80.57	
Quartile 2	Medicine F2	76.00	80.57	
	Paediatrics	79.20	82.29	
	Surgery F1	71.11	77.14	
Ouertile 0	GP Prog - Emergency Medicine	82.67	77.89	
Quartile 3	General surgery	84.00	85.18	
	Core Anaesthetics	92.67	87.40	
Ourselle 4	Obstetrics and gynaecology	93.78	79.96	
Quartile 4	Surgery F2	82.00	80.57	
	Trauma and orthopaedic surgery	92.80	85.18	

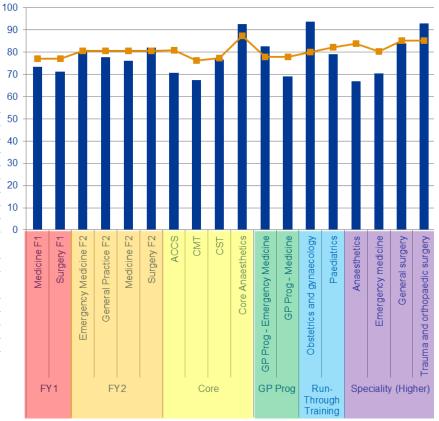
Quartiles are calculated from the means for every trust that ran that programme group. The quartiles for each programme group are calculated separately. Therefore if a trust's speciality falls into the first quartile this means this speciality had an overall satisfaction mean that fell within the bottom 25% of trusts in the UK running this speciality.



Programme Groups by Level

Level	Programme Group	Peterborough Mean	National Mean	6
514	Medicine F1	73.45	77.14	0
FY1	Surgery F1	71.11	77.14	Ę
	Emergency Medicine F2	80.00	80.57	
FY2	General Practice F2	77.60	80.57	4
FTZ	Medicine F2	76.00	80.57	-
	Surgery F2	82.00	80.57	
	ACCS	70.82	80.82	1
Core	CMT	67.43	76.35	
Core	CST	76.57	77.42	
	Core Anaesthetics	92.67	87.40	
	GP Prog - Emergency	82.67	77.89	
GP Prog	Medicine			
	GP Prog - Medicine	69.14	77.89	
Run-Through	Obstetrics and	93.78	79.96	
Training	gynaecology			
manning	Paediatrics	79.20	82.29	
	Anaesthetics	67.00	83.94	
Speciality	Emergency medicine	70.40	80.32	
(Higher)	General surgery	84.00	85.18	
(instici)	Trauma and orthopaedic	92.80	85.18	
	surgery			

Peterborough Mean ----National Mean



Programme Group Outliers

	A Above Outlier														
	Below Outlier			Pat	tient Saf	ety				Educati	onal Deve	lopment			Training Environ ment
	Programme Groups	Overall Satisfaction	Clinical Supervision	Clinical Supervision Out of Hours	Induction	Handover	Work Load	Education Supervision	A dequate Experience	Feedback	Local Teaching	Regional Teaching	Supportive Environment	Study Leave	Access to Educational Resources
	ACCS	В											В	В	
	Anaesthetics	В	В			Α			В						
	CMT														
	CST														
	Core Anaesthetics			В								В		В	
	Emergency Medicine F2														
	Emergency medicine						В					В			
	GP Prog - Emergency Medicine				А		В				Α				
2015	GP Prog - Medicine														
20	General Practice F2									Α					
	General surgery				В										
	Medicine F1		В		В										
	Medicine F2														
	Obstetrics and gynaecology	А							Α						
	Paediatrics					Α									
	Surgery F1														
	Surgery F2														
	Trauma and orthopaedic surgery											Α			
	CMT					А									
	Core Anaesthetics													В	
	Emergency medicine													В	
	Emergency Medicine F2					Α	В		Α						
	General surgery	В										В			
2014	GP Prog - Medicine											Α			
	Medicine F2													В	
	Obstetrics and gynaecology				Α										
	Otolaryngology	В				В	А		В			В			
	Surgery F1						Α								
	Surgery F2	В	В			В									
	ACCS											В			
	Anaesthetics								В						
	CMT		В												
	Core Anaesthetics				Α										
2013	GP Prog - Medicine							В							
2	General Practice F2	Α			Α		Α		Α	Α					Α
	General surgery				А									В	
	Obstetrics and gynaecology										В				
	Otolaryngology					В									
	Trauma and orthopaedic surgery				Α										А

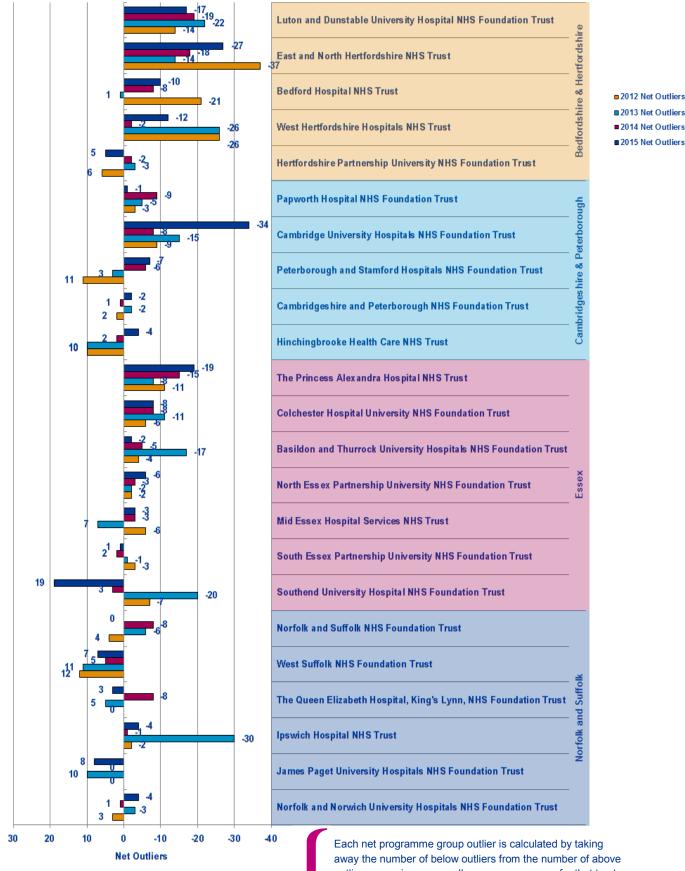
This table represents the outliers for the last three years. A place is coloured if it is an above (Green) or below (Red) outlier in 2015. If an outlier in 2015 was not an outlier in either 2014 or 2013 then it is left as a pale colour and with nothing written in it. However if the outlier in 2015 has been an outlier multiple times over the last three years then the number of times it has been a positive or negative outlier is written in its box and the colour of the box is darkened correspondingly. This is useful for seeing where continuous issues or positive areas lie for each programme group.

On the right hand side of the table is a count of how many outliers there were for each programme group in each of the years. This can be used to see if programme groups are in general improving or getting worse.

The red and green arrows on the bottom left hand side represent whether the total number of positive and negative outliers has improved from 2014 to 2015.

		P	atie	nt S	afet	y	Ed	ucat	iona	l De	velo	pm	ent	Training Environment/ Infrastructure		GREE		ol	RED JTLIE	2014 to 2015 CHANGE	
Programme Groups	Overall Satisfaction	Clinical Supervision	Clinical Supervision out of hours	Handover	Induction	Work Load	Educational Supervision	Adequate Experience	Feedback	Local Teaching	Regional Teaching	Study Leave	Supportive environment	Access to Educational Resources	2013	2014	2015	2013	2014	2015	† BETTER → STATUS QUO ↓₩ORSE
ACCS																		1		3	
Anaesthetics								2									1	1		3	
CMT																1		1			
CST																					
Core Anaesthetics												2			1				1	3	
Emergency Medicine F2																2			1		
Emergency medicine																			1	2	
GP Prog - Emergency Medicine																	2			1	
GP Prog - Medicine																1		1			
General Practice F2									2						6		1				
General surgery															1				2	1	
Medicine F1																				2	
Medicine F2																			1		
Obstetrics and gynaecology																1	2	1			
Paediatrics																	1				
Surgery F1																1					
Surgery F2																			3		
Trauma and orthopaedic surgery															2		1				
Total															10	6	8	5	9	15	↑↓

Net Programme Group Outliers



away the number of below outliers from the number of above outliers occurring across all programme groups for that trust in that year. Each trust has had their net outlier figure calculated for the last four years, permitting us to see the general trend for each trust and each workforce partnership.

Programme Group Overall Satisfaction Rankings



Trust ranking of each Programme Group for 2013-2015 is calculated by ordering the means of the Overall Satisfaction of all trusts reporting for that programme group with n>2 respondents. Quartiles have been calculated from means of the other trusts, meaning if a trust is in the top quartile then it is in the top 25% of trusts which deliver that programme group.

20 123 150	88 132 66	50	149 53 122	116 146 146	70 105 113	114 21 2	82 83 114	81 24 97	115 150 24	24 53 21
153 160 168	144 144 135	118	154 158 148	167 167 162	161 165 161	153 153 148	171 161 162	166 166 161	151 153 148	135 131 133



Peterborough and Stamford Hospitals NHS Foundation Trust

Patient Safety Concerns

These are the East of England Multiprofessional Deanery GMC NTS Patient Concerns for 2015 Collated by Local Education Provider (LEP) in March 2015. The data below has been broadly categorised to show the responses to the patient safety concerns question by LEP.

Areas of Concern identified	Understaffing	High Workld/ Work Intensity	Patient Care Provided incl assessment, treatment	Lack of Team work	Inadequate Handover	Capacity [shortage of Beds]	Confidence Issues including lack of competence, induction; cross cover	Inadequate Supervision	Tension b/w education & service	Nursing Issues	Locum Issues incl quality, availability	Clinical Processes incl equipment; IT	Intercultrual communication issues incl lang	Non PSC - Ethical Issue	Total
BEDFORD & HERTFORDSHIRE															
Bedford Hospital NHS Trust	1	1													2
N= F1 = 1															2
East and North Hertfordshire NHS Trust															
N=	2	1	1		2					1					7
C/ST1 = 3; C/ST2 = 1; ST3= 1	2	1	1		2										· '
Hertfordshire Partnership NHS Foundation Trust															
									1			1			2
C/ST2 = 1; ST4+ = 1; Luton and Dunstable Hospital NHS Foundation Trust															
	1		2	1		1	2								7
F2 = 1 ; C/ST2 = 2; ST4+ = 3;			_	-											
West Hertfordshire Hospitals NHS Trust															
N=	2	1	1		2		2			3	2	1			14
F1 = 3; F2 = 1															
TOTAL ESSEX	6	3	4	1	4	1	4	0	1	4	2	2	0	0	32
Basildon and Thurrock University Hospitals NHS Foundation															
Trust	2														6
N=	2				1			1			1	1			6
F1 = 1; C/ST1 = 1															
Colchester Hospital University NHS Foundation Trust	3		2												
N= 51 - 2 + 0(874 - 2)(874) - 4 + 5	3	1	2				1				1				8
F1 = 2 ; C/ST1 = 2; ST4+ = 1 ; Mid Essex Hospital Services NHS Trust															
															0
Southend University Hospital NHS Foundation Trust															
N=											1				1
ST3= 1															
South Essex Partnership Univesity NHS Foundation Trust	1	1			1	1									4
N= ST3= 1	L '	'			'	'									4
The Princess Alexandra Hospital NHS Trust															
N=	1	2	1												4
F1 = 1; C/ST1 = 1															
NHS West Essex CCG - The Gold Street Surgery															
															0
	7	4	2	0	2	1	1	1	0	0	3	1	0	0	23
TOTAL	1	4	3	0	2				0	0	3		0	0	23

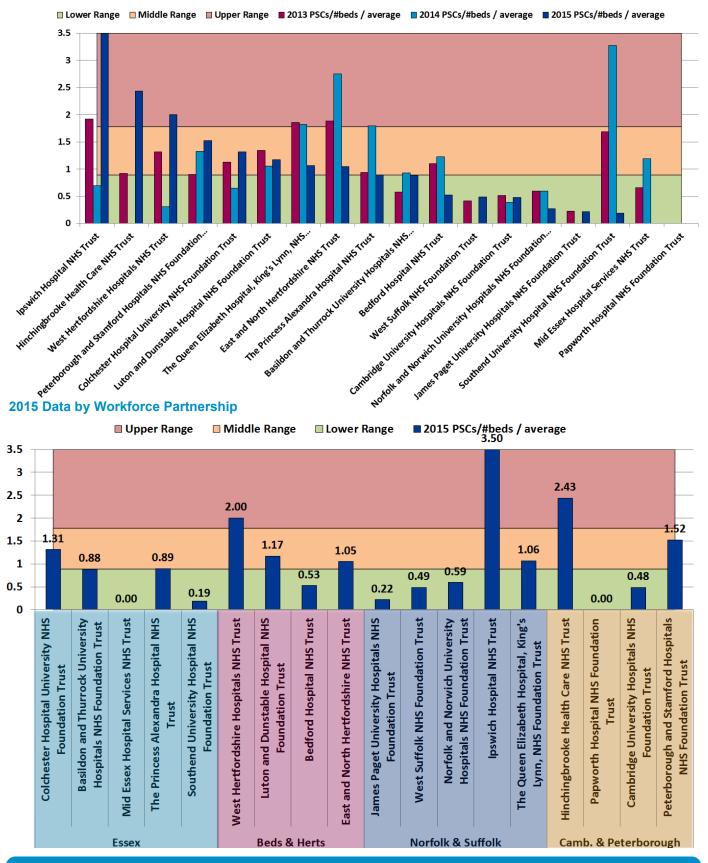
Patient Safety Concerns

These are the East of England Multiprofessional Deanery GMC NTS Patient Concerns for 2015 Collated by Local Education Provider (LEP) in March 2015. The data below has been broadly categorised to show the responses to the patient safety concerns question by LEP.

Areas of Concern identified	Understaffing	High Workld/ Work Intensity	Patient Care Provided incl assessment, treatment	Lack of Team work	Inadequate Handover	Capacity [shortage of Beds]	Confidence Issues including lack of competence, induction; cross cover	Inadequate Supervision	Tension b/w education & service	Nursing Issues	Locum Issues incl quality, availability	Clinical Processes incl equipment; IT	Intercultrual communication issues incl lang	Non PSC - Ethical Issue	Total
NORFOLK & SUFFOLK															
lpswich Hospital NHS Trust															
N=	5	2	3	2	2		2	2		1	1	1	1		22
F1 = 3; F2 = 1; ST4+ = 1;															
James Paget University Hospitals NHS Foundation Trust												1			1
ST4+ = 1:												· ·			
Norfolk and Norwich University Hospitals NHS Foundation Trust															
	2		1												3
F1 =1; C/ST1 = 1	-														
Norfolk and Suffolk NHS Foundation Trust															
N=	1	1													2
C/ST2 = 1	-														
The Queen Elizabeth Hospital, King's Lynn, NHS Foundation															
Trust	1						1			1	1		1		5
F1 = 2; ST4+ = 1; West Suffolk NHS Foundation Trust															
N=	1		1												2
C/ST2 = 1															
TOTAL	10	3	5	2	2	0	3	2	0	2	2	2	2	0	35
CAMBRIDGE & PETERBOROUGH															
Cambridge University Hospitals NHS Foundation Trust	1	1				1		1				1			5
F2 = 1; ST4+ = 2;	· ·					·		·							
Cambridgeshire and Peterborough NHS Foundation Trust															
N=	1	2	2				1		1						7
C/ST1 = 2															
Hinchingbrooke Health Care NHS Trust	1	2	1						1	1					6
F1 = 2: F2 =1		-	·						·	'					
Papworth Hospital NHS Foundation Trust															0
Peterborough and Stamford Hospitals NHS Foundation Trust	_		-												
N=	2		2	1	1		1	1			1				9
F1 = 3; C/ST1 = 1 TOTAL	5	5	5	1	1	1	2	2	2	1	1_	1	0	0	27
							2		2						21
OVERALL TOTAL N=	28	15	17	4	9	3	10	5	3	7	8	6	2	0	117
										•			-	· · ·	

Acute Trust Patient Safety Concerns per bed

2013-2015 Trend Data



Calculation: (2015 Patient Safety Concerns / # beds in trust) / average all EoE acute trusts. Ranges are calculated using the standard deviation, centred around the target, 0. The number of beds is the overnight and day only bed numbers taken from NHS England at http:// www.england.nhs.uk/statistics/statistical-work-areas/bed-availability-and-occupancy/, Q4 data of applicable financial year.