**OSCE: Patient requesting pethidine**

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| **Item** | **1 point: partly addressed** | **2 points: addressed fully** |
| **General points** |  | x |
| Introduces self & confirms identity of patient |  | x |
| Ascertains that patient has been offered analgesia (not pethidine) & declined. |  | x |
| Clarifies the patient's issues |  | x |
| Takes a history about the headaches to ensure no worrying features:  -Duration  -Character, exac/relieving factors, site etc  - Associated features: nausea, visual disturbance |  |  |
| Takes a general history for factors contributing to headache /stress:  - medical problems  -job  - medications  -alcohol  -recreational drugs  -Psychiatric problems in past  -Social problems /stress |  |  |
| Offers to examine patient (neuro & neck) |  | x |
| Explains why unable to give pethidine |  | x |
| Apologises that cannot agree to patient's wish for pethidine |  | x |
| Suggests alternative treatments for headache |  | x |
| Is not confrontational |  | x |
| Uses effective listening skills |  |  |
| Tries to negotiate a solution without compromising own position |  |  |
| Explains complaints procedure if patient wishes to use it |  | x |
| Does not refuse to give own name |  | x |
| Suggests seeing GP for chronic problem, not ED |  | x |
| Explains that patient can return if symptoms worsen |  | x |
|  |  |  |
| Global score from actor |  | /5 |
| Global score from examiner |  | /5 |