Please note that if you are more than 15 minutes late for an appointment it may not be possible to see you.

Parking - For parking and drop off points please see the map. Parking at the L&D is limited, where possible, we advise you to use public transport. Special concessions are available for some patients. Full details can be found on our website www.ldh.nhs.uk

Hospital/Patient Transport - For advice on eligibility please call 01603 481208

Health concerns prior to visit (inpatients) If you feel unwell during the week before your appointment please call the Pre-assessment Team for advice on **01582 718228**.

Confidentiality - Any information you give us will be treated in the strictest confidence, within national guidelines. For more details a leaflet 'Your information, your health record' is available at the PALS office.

Wheelchairs - Please bring your own wheelchair, if you have one. We only have limited stock and cannot guarantee availability.

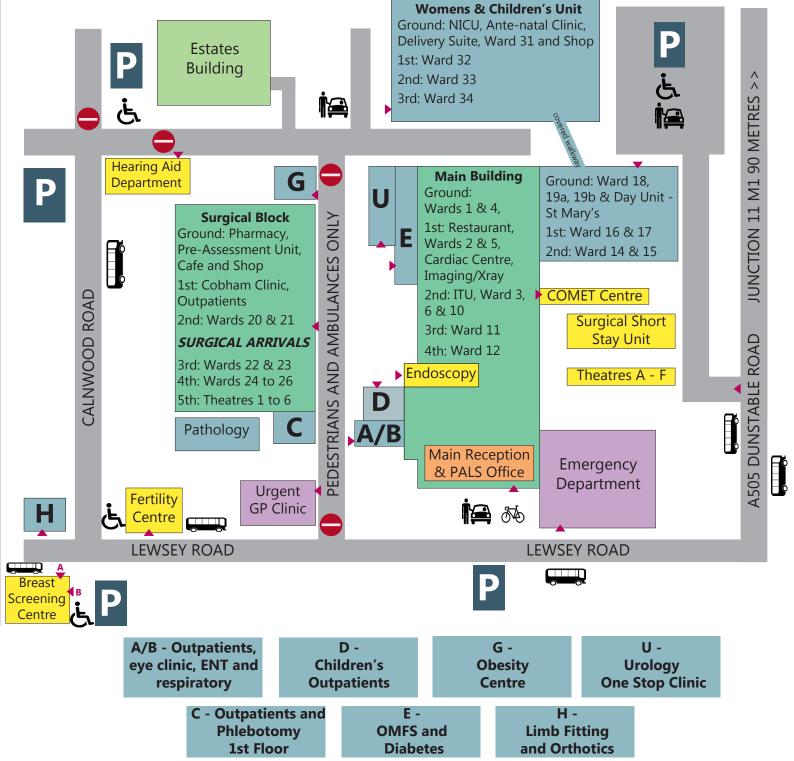
Teaching - Students may be present at your appointment for training, this will not affect your care. If this concerns you please tell the nurse in charge.

Comments or concerns - We are keen to hear about ways to improve patient experience. Please call PALS on 01582 497990.

Drop-off

Entrance

point



Parking



Parking for disabled badge holders

Bus stop

