

Introduction to Improving Patient Care Through LEAN Techniques 0.5 day

Lean is primarily the description of a methodology to systematically examine systems, processes, errors and waste in order to perform the work of being a clinician at our 'best' i.e. utilising 'expert talent' as a clinician and establish excellent ways of working, then introducing subsequent improvements.

This workshop explores continuous improvement tools and techniques to Identify opportunities for change. Due to the length of the workshop, it is not intended as a complete guide to implementing Lean as a management system, or to cover the planning and implementation stages.

"Improvement usually means doing something that we have never done before." Shigeo Shingo

By the end of the half day workshop, delegates will be able to:

- Define LEAN and the relevance to a healthcare practitioner
- Identify opportunities for improvement in their own work area using five techniques
- Write an aim for an improvement project

Outline Programme:

1. The principles of the LEAN philosophy and its relevance in healthcare today
2. LEAN Foundations and challenges within the NHS
3. Identifying the opportunities & Current State Identification:
 - Writing an aim
 - Patient value stream and mapping
 - 7 forms of waste - non-value and value adding activities inc. video
 - Cause & effect
 - Mapping flow from patient and colleague perspectives – examples of approaches
 - Utilising a 'Driver Diagram'
4. Summary

**3 guided learning hours
3 CPD Points**

Zoom test

Please make sure you are set up to run Zoom and to participate (via both camera and audio). Please [follow this link](#) to test your settings in advance.

Participation is a requirement in order to receive a certificate of attendance.

