

Dental Workforce Development and Continuing Professional Development plans for 2020-2021

An update from Health Education England Midlands and East Dental School

This is an update of the Dental Workforce Development programme provided by Health Education England working across the Midlands & East (HEE M&E). We endeavour to provide a programme of education to support and develop the dental teams in the region. During this complex and stressful time, we are keen to continue in this role and assist in any way we can.

HEE M&E covers a very large geographic area, from scenic coastlines and open countryside to bustling rural market towns and busy cities. This geographic diversity has attracted dental professionals from all over the UK, Europe and worldwide to train, educate and practice the various branches of dentistry. HEE M&E's area covers a huge area from the Welsh Border to the most Eastern tip of England. To meet the needs of such a diverse population and the teams that serve them we are looking to change and develop our offering to suit the current problems and be prepared for the future.

As many staff may be furloughed or working reduced hours, we have developed a suite of e-Learning that can be accessed remotely. This is a time to check your PDP and complete that vital learning and development that all dental team members need:

e-Learning for Healthcare

e-Learning for Healthcare is a HEE programme which works in partnership with NHS and professional bodies to support patient care by providing e-learning. In the past, it has not been possible to download GDC e-CPD compliant certificates for all courses which are helpful to dental teams. We have worked with e-Learning for Healthcare to generate Enhanced GDC CPD compliant certificates for the following courses:

- Alcohol and Tobacco brief interventions
- Conflict Resolution Level 1
- Data Security Awareness Level 1
- Dementia
- e-IRMER Ionising Radiation (medical exposure)
- Equality, Diversity and Human Rights
- Female Genital Mutilation
- Fire Safety Level 1
- Health, Safety and Welfare

- Infection Prevention and Control Level 1
- Infection Prevention and Control Level 2
- Making Every Contact Count
- Mental Capacity Act
- Moving and Handling Level 1
- Resuscitation Level 1
- Safeguarding Adults Level 1
- Safeguarding Adults Level 2
- Safeguarding Children Level 1
- Safeguarding Children Level 2
- Sepsis

If you are not already registered with e-Learning for Healthcare, you will need to do this by accessing the e-Learning for Healthcare home page: <https://www.e-lfh.org.uk/>. Once logged in, the full list of programmes (including those featured in more detail below) is available on the e-LfH Hub “Full Catalogue” page. Once you have completed any of the above courses, you must first generate a course completion certificate from the e-LfH Hub.

Following this you must complete the relevant Enhanced CPD form, referring to the course completion certificate. The Enhanced CPD forms can be accessed from the bottom of the “Dentistry” page of e-LfH in the “Enhanced CPD” section <https://www.e-lfh.org.uk/programmes/dentistry/>. Please note that both the relevant course Enhanced CPD form and the accompanying e-LfH Hub course completion certificate should be kept as evidence in your records to demonstrate you have completed verifiable CPD, should the GDC request it.

e-Learning for Healthcare – Coronavirus programme

This programme has been developed and is regularly updated in response to the Covid-19 situation and can be located at <https://www.e-lfh.org.uk/programmes/coronavirus/>

e-Learning for Healthcare – e-Den

E-Den is an engaging and interactive learning resource delivered through a partnership between the Royal College of Surgeons of England and Health Education England e-Learning for Healthcare.

The e-Den curriculum is designed to develop a competent, caring, reflective practitioner. Educational content covers many branches of dentistry and supports the continual professional development (CPD) of dental care professionals and experienced dentists. Sessions have been written by subject specialists and are typically 20 minutes long. Users can dip in and out of the sessions as they wish. The aim is to provide an engaging and interactive learning resource that is compatible with a busy professional life.

GDC Enhanced CPD compliant CPD is available for all modules. The Enhanced CPD forms can be accessed from the bottom of the “Dentistry” page of e-LfH in the Enhanced CPD section <https://www.e-lfh.org.uk/programmes/dentistry/>. Please note that both the relevant course Enhanced CPD form and the

accompanying e-LfH Hub course completion certificate should be kept as evidence in your records to demonstrate you have completed verifiable CPD, should the GDC request it.

e-Learning for Healthcare – Children’s Oral Health Advice for All

Children’s Oral Health Advice for All aims to improve the knowledge of the general public and early years healthcare workers regarding children’s oral health. It introduces Delivering Better Oral Health to non-clinical staff providing appropriate evidence to support key messages. It also introduces learners to ways in which they can support parents to develop good oral health habits through effective behaviour change conversations. This resource can be used to upskill the entire dental team including those performing reception or other non-clinical duties.

e-Learning for Healthcare - Dental Health module of RCPCH Healthy Child Programme

The Dental Health Promotion module of the Royal College of Paediatrics and Child Health’s Healthy Child Programme aims to enhance the knowledge and skills of those who engage with children regarding oral health and factors that predispose to poor oral health. Promoting oral health in the infant and young child forms an integral part of this session.

All e-Learning for Healthcare courses are available immediately and are free of charge.

GDC Enhanced CPD course

Changes to the GDC requirements regarding CPD were rolled out starting on 1 January 2019. All registrants are now required to have a Personal Development Plan, complete GDC Enhanced CPD and evidence this. To assist registrants with achieving the new expectations in a GDC compliant way, HEE have worked with Cambridge University Hospitals Foundation Trust and developed a free of charge online learning course which also provides one hour of GDC compliant CPD. This course can be accessed at <https://elearning.cam-pgmc.ac.uk/>

SCRIPT licences

Dental SCRIPT is an e-learning programme which improves prescribing competency and safety among dentists. It consists of eight modules covering a range of dental prescribing situations. Midlands and East Dental School will fund free of charge licences for the first 600 applicants. Applications should be made using the following link <https://healtheducationyh.onlinesurveys.ac.uk/application-for-script-licence-2020>

At this very difficult time many of us find ourselves overwhelmed and stressed. Stress in the dental team has always been a risk, but we now have extra pressures to deal with. Fortunately, we have a range of online courses to help support the mental health & wellbeing of our dental teams.

Mental Health and Wellbeing

We have worked with Embrace Resilience to commission four online courses. The courses are all provided free of charge and are available for all dental team members including those who are not on the dental register. The courses are:

- Change and Resilience – this course covers behaviour change and how to build personal resilience
- Mental Health: Body and Mind – this course explains the links between physical and mental health and enables learners to establish routines beneficial for the mind and body
- Managing Stress and Anxiety – this course will assist learners to manage everyday causes of anxiety and resultant stress
- Work-Life Balance – this course explores the balance between work commitments and other interests to support learners to achieve a work-life balance which improves their health.

To enable an inclusive approach for all practice team members to avail of this support, it is not necessary to input a GDC number as part of the registration process. All participants can download a certificate which demonstrates two hours CPD for each course. For those with a GDC number, this certificate complies with the GDC Enhanced CPD requirements. We hope that this initiative will be welcomed by practices and individuals to address and demonstrate their engagement in supporting the important issue of the mental health and wellbeing of all the team. Please go to <https://heeoee.hee.nhs.uk/dental/mental-health-and-wellbeing>

We will be providing a new range of conventional educational courses from sites around the region. This section of the programme will start in September 2020:

Dental courses in Postgraduate Education Centres

We will shortly circulate full details of the HEE commissioned programme of Dental Workforce Development and Continuing Professional Development, including Hands-On courses, which will run across Midlands and East between September 2020 and March 2021. The educational opportunities are designed to meet the learning needs of all members of the dental team. We will include courses which address all the GDC Enhanced CPD Development Outcomes. We will also cover the full range of clinical dentistry. Our ability to continue this comprehensive programme depends on the number of delegates who attend. Please would you encourage your teams, networks, and colleagues to take advantage of the face to face courses at Postgraduate Education Centres to support us in ensuring their future.

Extended Duties courses

HEE has commissioned the following extended duties courses for DCPs across Midlands and East for 2020 - 2021:

- Dental Radiography
- Dental Sedation
- Oral Health Education
- Impression Taking and Model Casting

Mentoring courses

HEE is currently procuring mentoring courses in response to requests from LDC Chairs and other stakeholders. The courses are designed to develop dentists who provide support and mentoring via Practitioner Advice and Support Services (PASS schemes) and/or supervision and mentoring to trainees, PLVE and conditionally included dentists. More information will follow once procurement is complete.

Dental CPD conference

HEE is also currently investigating the procurement of a large dental CPD conference as requested by many delegates. The venue will be chosen to be as convenient as possible for the largest number of delegates. The current situation may impact this type of event, but we will aim to deliver this learning & networking opportunity if possible.

Delegate Refund Policy

To ensure that all course delegates are treated equally there is a Refund Policy that will apply to all of our face to face courses. This policy is necessary as within two weeks HEE Midlands & East must pay speakers if a session is cancelled due to low numbers (e.g. if delegates withdraw at short notice):

Please note the following to remind and update you of the HEE Midlands and East Dental course cancellation policy.

- Should you cancel your course booking within two weeks of the course date, you will not be eligible for a refund of the course fee.
- Course fees cannot be reallocated to another course.
- Delegates with a booking cancellation eligible for a refund should contact the HEE team via DWD.ME@hee.nhs.uk for instructions on how to claim your refund.

Please direct all queries to DWD.ME@hee.nhs.uk

Our goal at HEE is to develop the whole dental team. We look forward to welcoming you in person or online at the courses we have provided for you.

To note:

Covid-19 offers from external providers

HEE is aware of discounted or free of charge offers from external providers. HEE has not formally quality assured the content and has not actively researched what is available, but the following have been highlighted to us and we include links for your own research below.

Dentinal Tubules Coronavirus Special Edition

Dentinal Tubules will be hosting 5-6 webinars daily (Mon – Fri) covering a full range of dental subjects. More information can be obtained at info@dentinaltubules.com

Dental Trauma UK

Dental Trauma UK is offering discounted membership with access to free CPD and the IADT guidelines. More information can be obtained at: info@dentaltrauma.co.uk

Dentsply Sirona

Dentsply Sirona offers webinars and recorded education relating to endodontics, Restorative, implantology and dental laboratory aspects of care. The material is free of charge but features Dentsply Sirona products. More information can be obtained at <https://www.dentsplysirona.com/en-gb/education/recorded-webinars.html>

Enhanced CPD Pro

Enhanced CPD Pro are offering a free trial and/or discounted education. You can use this code to save 90%: **ECPD-90-MNH**. More information can be obtained at <https://enhanced.cpdpro.org.uk>

University of Bristol

Prof Nicola West has allowed access to her on line lecture for dental UG's on the new periodontal disease classification. This resource can be accessed at <https://mediasite.bris.ac.uk/Mediasite/Play/338e74454d884bae8095df7534f6b1151d>