**Health & Safety, Quality & Patient Experience**

**H**

**Regulation**

The GDC require dentists to provide high quality of dentistry that is conducted in a safe manner. Principles 1, 5, 6, 7, 8 and 9 are most relevant here.

The Care Quality Commission do take a keen interest in safety, quality and experience for patients. Regulation 9, 12, 13, 16, 17, and 18 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 are relevant and applicable to this module on Health & Safety, Quality and Patient Experience.

The Health and Safety Executive are the enforcement agency on Health and Safety matters



You will need to find out about the laws, regulations and safe working practices surrounding this module ensuring you have researched and understand contemporary good practice in the various topics. Involve your Education Supervisor as well as the wider dental team to help you gather the information you require. The exercises provide you with a suggested set of questions that are prompts to trigger your thoughts and feelings on this topic. You do not have to use the same questions, and you may come up with alternative questions for yourself to produce your very own reflective account that has sufficient detail to demonstrate requirements. Please refer to the guidance document on selection of topics and pieces of evidence that are required.

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**Supporting Evidence Examples**

* Health and safety induction, training, policy
* COSHH assessments or selected risk assessment
* complaints protocol and procedure
* anonymous complaint report
* clinical audit reports
* policies surrounding whistleblowing



**Autumn Term**

GDC - Principles 1, 5, 6, 7, 8 and 9 CQC - Health and Social Care Act Regulation 9,12,13,16,17 and 19

**H1 Health and Safety requirements for Primary Care**

Show that you understand the basics of health and safety legislation as it relates to primary care dentistry

Writing only within this text box, please provide your reflective account for

**H1 Health and Safety requirements for Primary Care**

**H2 COSHH, risks and risk assessments**

Demonstrate that you know about COSHH, understand risks and risk assessments as applicable to patients, workforce and visitors to the practice

Writing only within this text box, please provide your reflective account for

**H2 COSHH, risks and risk assessments**

**H3 Practice wide clinical audits**

Demonstrate that you understand the clinical audit principles, and that you participate in the **practice** clinical audit programme

Writing only within this text box, please provide your reflective account for

**H3 Practice wide clinical audits**

**H4 Learning from patient experience and learning from complaints**

Show that you seek patient feedback, and that you take seriously any complaints made against you to resolve issues to the patient’s satisfaction, learning through the process

Writing only within this text box, please provide your reflective account for

**H4 Learning from patient experience and learning from complaints**

**H5 Whistleblowing**

Show understanding of your professional responsibility owed to all patients by whistleblowing when necessary

Writing only within this text box, please provide your reflective account for

**H5 Whistleblowing**