**C**

**Clinical Communication, Consent, Confidentiality & Clinical Record Keeping**

**Regulation**

The GDC standards for the dental team principles 1,2,3, and 4 can be applied to this module on communication, consent, confidentiality and clinical record keeping. The principles direct dentists to put patient’s interest first, communicate effectively, obtain valid consent and securely maintain patient’s information.

The Care Quality Commission require dentists and teams to demonstrate that dentists are accurately recording clinical records, fit for purpose and treated strictly confidential. Regulation 9, 10, 11, 17 and Regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 are relevant and can be applicable to this module.



You will need to find out about the laws and regulations which apply to you working in your training practice. Please ensure you have researched and understand current good practice applicable to this module and then relate this to your work. Involve your Education Supervisor as well as the wider dental team to help you gather the information you require. The exercises provide you with a suggested set of questions that are prompts to trigger your thoughts and feelings on this topic. You do not have to use the same questions, and you may come up with alternative questions for yourself to produce your very own reflective account that has sufficient detail to demonstrate requirements. Please refer to the guidance document on selection of topics and pieces of evidence that are required.



GDC - Principles 1,2,3 and 4 CQC - Health and Social Care Act Regulation 9,10,11,17 and 19

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| **Supporting Evidence Examples**   * Patient information leaflet on what is available on the NHS * Practice material on consent or confidentiality * Clinical record keeping audits * anonymous screenshots of computer records; anonymous patient record extracts |

**C1 Patient confidentiality and data protection**

You promote patient confidentiality and do all you can in keeping patients data protected

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**C1 Patient confidentiality and data protection**

**C2 Clinical decision making**

You foster the priciple of joint decision-making looking at the patient’s best interest

How has your clinical decision making process evolved during foundation training?

What has positively influenced your clinical decision making ability and how was this so?

What have been the issues or problems surrounding clinical decision making for you and how did you overcome these? You may use anonymous case examples.

What will you now need to do to develop and enhance your clinical decision making skills to a higher level?

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**C2 Clinical decision making**

**C3 Consent and communicating NHS treatment options**

You communicate information to your patients keeping them fully informed throughout their course of treatment

**C1 Patient Confidentiality and Data Protection**

You promote patient confidentiality and do all you can in keeping patients data protected

Writing only within this text box, please provide your reflective account for

**C3 Consent and communicating NHS treatment options**

**C4 Managing difficult patients**

You can handle some difficult patients

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**C4 Managing difficult patients**

**C5 Clinical record keeping**

You compose accurate, clear and concise clinical records

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**C5 Clinical record keeping**