Developing people for health and healthcare

> Health Education East of England GMC National Training Survey Analysis 2015: Trust Report

# Cambridgeshire and Peterborough NHS Foundation Trust





Health Education East of England

# Narrative

### **Trust Indicators**

The dashboard for the Cambridgeshire and Peterborough NHS Foundation Trust illustrates where it stands relative to the national mean and the other trusts nationally participating in the National Training Survey (NTS). Five of the 14 indicators lie in the first quartile, seven in the second, two in the third and none in the fourth quartile.

The chart illustrating the means by indicator from 2012 to 2015 shows that most indicators are staying level and with handover on an upward trend. Cambridgeshire and Peterborough's Means by Indicator chart for 2014 and 2015 compared to the 2015 national mean illustrates that most indicators lie above the national mean and about half the indicators are up from last year.

#### **Programme Group Indicators**

The chart for Overall Satisfaction for each programme group illustrates where Cambridgeshire and Peterborough's programme groups lie relative to each programme group's national mean. The quartiles were calculated for each programme group using the means of each trust participating in the NTS that runs that particular programme group. Cambridgeshire and Peterborough has two programme groups in the first quartile, one in the second, two in the third quartile and two in the fourth quartile. Cambridgeshire and Peterborough is in the bottom 25% of trusts which run the programme groups in quartile one while it is in the top 25% of trusts which run each of the programme groups which lie in quartile four.

#### **Outliers**

The outliers by programme group and level show which areas are above (green/A) and below (red/B) outliers. A programme group is an outlier if it is in the top or bottom of the GMC calculated quartiles and the confidence intervals do not overlap those of the national mean.

CPT has the most negative outliers with five and Psychiatry F2 has the most positive outliers with three.

The chart of net programme group outliers for 2012-2015 illustrates the net outliers for each programme group by trust, with positive outliers getting value +1 and negative outliers getting value -1. Cambridgeshire and Peterborough had a net outlier value of 2 in 2012, -2 in 2013, 1 in 2014 and -2 in 2015.

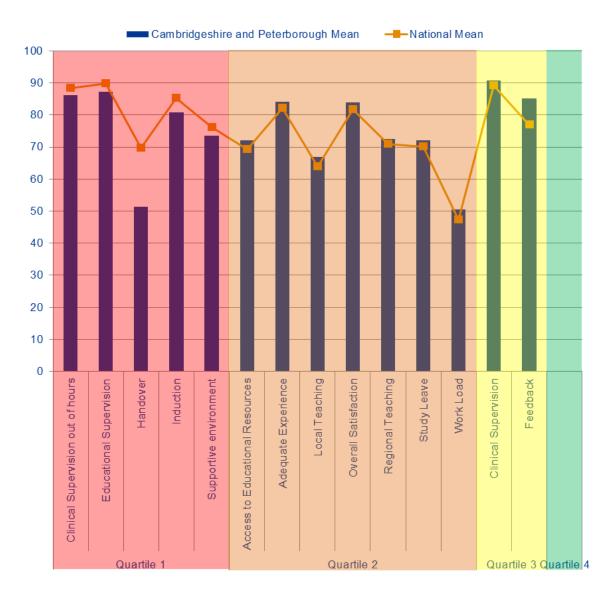
### Rankings

The rankings chart shows where Cambridgeshire and Peterborough comes in comparison to the other trusts delivering each of its programme groups for Overall Satisfaction. The graph is calculated by dividing by the total number of trusts who reported information for that programme group in order to be able to directly compare each programme group, no matter how many trusts deliver it. Cambridgeshire and Peterborough has two programme groups which have remained in the bottom half for the last 3 years, CPT and the GP Programme for Psychiatry. General Psychiatry and Old age Psychiatry are in the top quartile this year and General Psychiatry has improved for the last 3 years.

### **Patient Safety Concerns**

Cambridgeshire and Peterborough has seven patient safety concerns, with two in workload and two in patient care.

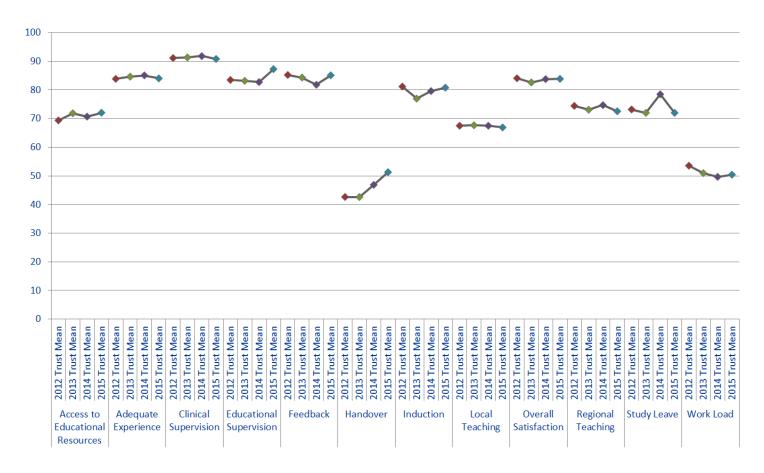
# Dashboard

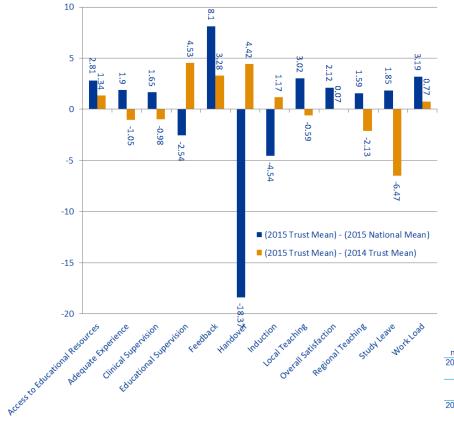


Quartile	Indicator	Cambridgeshire and Peterborough	National Mean
	Clinical Supervision out of hours	86.15	88.44
	Educational Supervision	87.28	89.82
Quartile 1	Handover	51.3	69.67
	Induction	80.79	85.33
	Supportive environment	73.51	76.14
	Access to Educational Resources	72.05	69.24
	Adequate Experience	84.04	82.14
	Local Teaching	66.92	63.9
Quartile 2	Overall Satisfaction	83.86	81.74
	Regional Teaching	72.57	70.98
	Study Leave	72.02	70.17
	Work Load	50.44	47.25
Quartile 3	Clinical Supervision	90.84	89.19
Qual tile 5	Feedback	85.11	77.01
Quartile 4			

The quartiles are calculated from the means for every trust that participated in the National Training Survey (NTS). The quartiles for each indicator are calculated separately. Therefore if a trust's indicator fell within the first quartile, then this means that the trust fell within the bottom 25% of trusts for that indicator. If a trust fell within the fourth quartile, then this means that the trust fell within the top 25% of trusts for that indicator.

### **Trend Data**





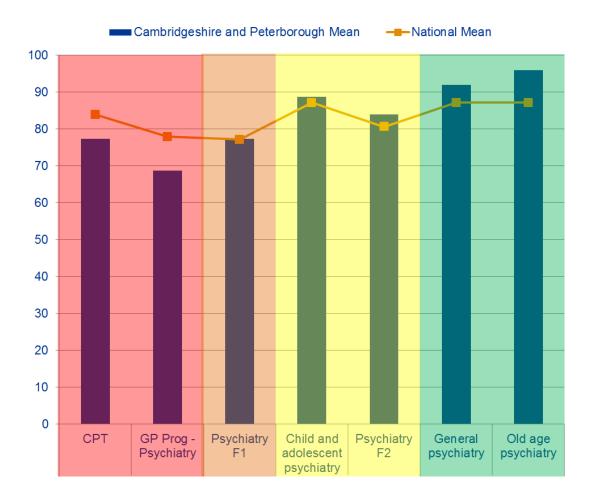
Indicator	2015 National Mean	2015 Trust Mean	2014 Trust Mean	(2015 Trust Mean) - (2015 National Mean)	(2015 Trust Mean) - (2014 Trust Mean)
Access to Educational Resources	69.24	72.05	70.71	2.81	1.34
Adequate Experience	82.14	84.04	85.09	1.9	-1.05
Clinical Supervision	89.19	90.84	91.82	1.65	-0.98
Educational Supervision	89.82	87.28	82.75	-2.54	4.53
Feedback	77.01	85.11	81.83	8.1	3.28
Handover	69.67	51.3	46.88	-18.37	4.42
Induction	85.33	80.79	79.62	-4.54	1.17
Local Teaching	63.9	66.92	67.51	3.02	-0.59
Overall Satisfaction	81.74	83.86	83.79	2.12	0.07
Regional Teaching	70.98	72.57	74.7	1.59	-2.13
Study Leave	70.17	72.02	78.49	1.85	-6.47
Work Load	47.25	50.44	49.67	3.19	0.77

2015 trust mean lies above the national mean, but is below last year's trust mean 2015 trust mean lies above both the national mean and last year's trust mean 2015 trust mean lies below the national mean but above last year's trust mean 2015 trust mean lies below both the national mean and last year's trust mean



# **Overall Satisfaction by Programme Group**

### **Programme Groups by Quartile**



Quartiles	Programme Group	Cambridgeshire and Peterborough Mean	National Mean
Quartile 1	CPT	77.33	83.89
Quartile	GP Prog - Psychiatry	68.67	77.89
Quartile 2	Psychiatry F1	77.33	77.14
Quartile 3	Child and adolescent psychiatry	88.67	87.13
Quartile 5	Psychiatry F2	84	80.57
Quartila 4	General psychiatry	92	87.13
Quartile 4	Old age psychiatry	96	87.13

Quartiles are calculated from the means for every trust that ran that programme group. The quartiles for each programme group are calculated separately. Therefore if a trust's speciality falls into the first quartile this means this speciality had an overall satisfaction mean that fell within the bottom 25% of trusts in the UK running this speciality.

# **Programme Group Outliers**



					tient Safe	ety		Educational Development													
	Programme Groups	Overall Satisfaction	Clinical Supervision	Climical Supervision Out of Hours	Induction	Handover	Work Load	Education Supervision	Adequate Experience	Feedback	Local Teaching	Regional Teaching	Supportive Environment	Study Leave	Access to Educational Resources						
	CPT			В	В		В						В	В							
	Child and adolescent psychiatry																				
ю	GP Prog - Psychiatry		В	В									В								
2015	General psychiatry																				
~	Old age psychiatry			Climical Supervision Out of Hours						Α					Α						
	Psychiatry F1																Α				
	Psychiatry F2						А			А					А						
	Child and adolescent psychiatry																				
	CPT																				
2014	General psychiatry																				
~	GP Prog - Psychiatry			Not		В						Α	Not	Α							
	Old age psychiatry			Included									Included								
-	All trainees (Foundation, Core, Speciality and GPs)					В															
2013	Child and adolescent psychiatry						В														
-	GP Prog - Psychiatry					В															

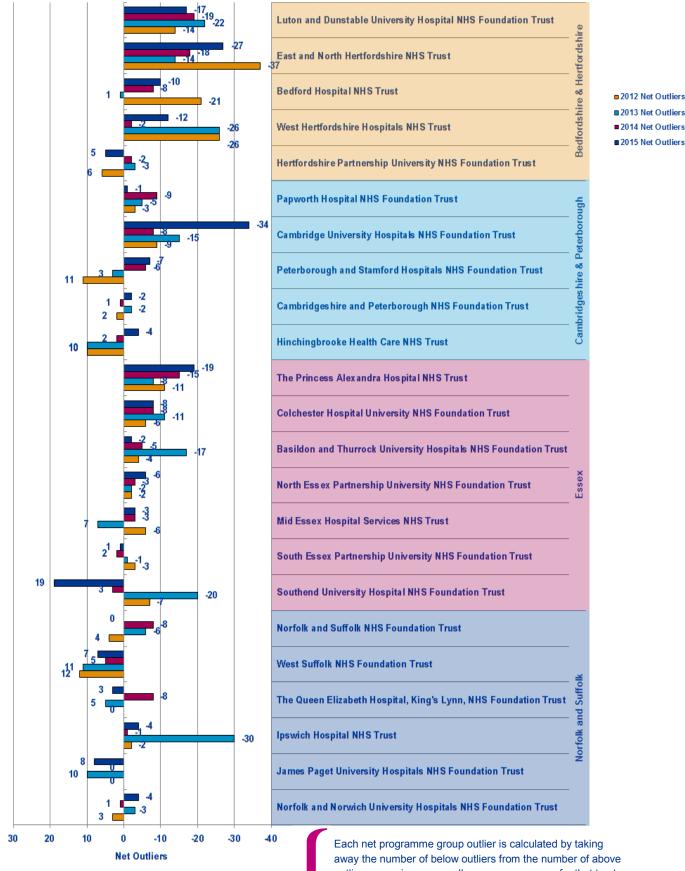
This table represents the outliers for the last three years. A place is coloured if it is an above (Green) or below (Red) outlier in 2015. If an outlier in 2015 was not an outlier in either 2014 or 2013 then it is left as a pale colour and with nothing written in it. However if the outlier in 2015 has been an outlier multiple times over the last three years then the number of times it has been a positive or negative outlier is written in its box and the colour of the box is darkened correspondingly. This is useful for seeing where continuous issues or positive areas lie for each programme group.

On the right hand side of the table is a count of how many outliers there were for each programme group in each of the years. This can be used to see if programme groups are in general improving or getting worse.

The red and green arrows on the bottom left hand side represent whether the total number of positive and negative outliers has improved from 2014 to 2015.

		P	Patient Safety					ucat	iona	ıl De	vel	opm	ent	Training Environment/ Infrastructure	GREEN OUTLIERS			οι	red Jtlii		
Programme Groups	Overall Satisfaction	Clinical Supervision	<b>Clinical Supervision out of hours</b>	Handover	Induction	Work Load	Educational Supervision	Adequate Experience	Feedback	Local Teaching	Regional Teaching	Study Leave	Supportive environment	Access to Educational Resources	2013	2014	2015	2013	2014	2015	2014 to 2015 CHANGE ↑ BETTER → STATUS QUO ↓ WORSE
СРТ																				5	
Child and adolescent psychiatry																		1			
GP Prog - Psychiatry																2		1	1	3	
General psychiatry																					
Old age psychiatry																	2				
Psychiatry F1																	1				
Psychiatry F2																	3				
Total															0	2	6	2	1	8	≁→

# **Net Programme Group Outliers**

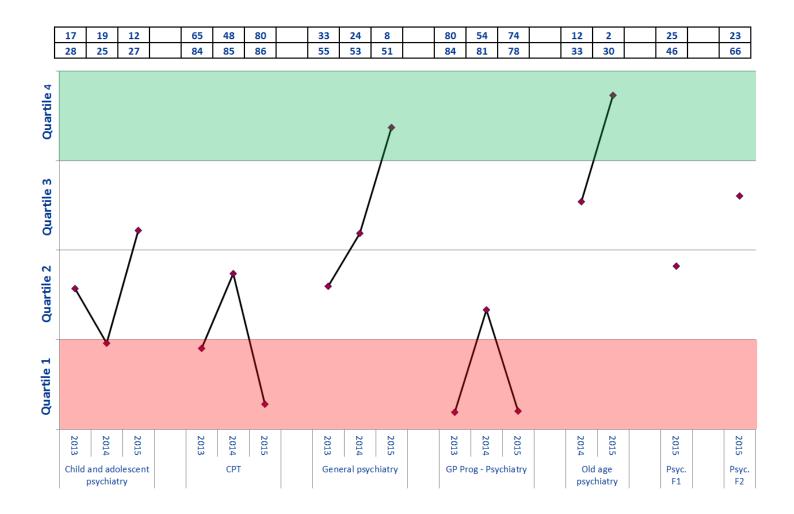


away the number of below outliers from the number of above outliers occurring across all programme groups for that trust in that year. Each trust has had their net outlier figure calculated for the last four years, permitting us to see the general trend for each trust and each workforce partnership.

# **Programme Group Overall Satisfaction Rankings**

Trust Ranking

Total Number of Trusts Nationally Reporting for this Programme Group



Trust ranking of each Programme Group for 2013-2015 is calculated by ordering the means of the Overall Satisfaction of all trusts reporting for that programme group with n>2 respondents. Quartiles have been calculated from means of the other trusts, meaning if a trust is in the top quartile then it is in the top 25% of trusts which deliver that programme group.

Cambridgeshire and Peterborough NHS Foundation Trust

# **Patient Safety Concerns**

These are the East of England Multiprofessional Deanery GMC NTS Patient Concerns for 2015 Collated by Local Education Provider (LEP) in March 2015. The data below has been broadly categorised to show the responses to the patient safety concerns question by LEP.

Areas of Concern identified	Understaffing	High Workld/ Work Intensity	Patient Care Provided incl assessment, treatment	Lack of Team work	Inadequate Handover	Capacity [shortage of Beds]	Confidence Issues including lack of competence, induction; cross cover	Inadequate Supervision	Tension b/w education & service	Nursing Issues	Locum Issues incl quality, availability	Clinical Processes incl equipment; IT	Intercultrual communication issues incl lang	Non PSC - Ethical Issue	Total
BEDFORD & HERTFORDSHIRE															
Bedford Hospital NHS Trust															
N= F1 = 1	1	1													2
East and North Hertfordshire NHS Trust															
N=	2				_										-
C/ST1 = 3; C/ST2 = 1; ST3= 1	2	1	1		2					1					7
Hertfordshire Partnership NHS Foundation Trust															
N=									1			1			2
C/ST2 = 1; ST4+ = 1; Luton and Dunstable Hospital NHS Foundation Trust															
	1		2	1		1	2								7
F2 = 1 ; C/ST2 = 2; ST4+ = 3;	· ·		-	•			-								· ·
West Hertfordshire Hospitals NHS Trust															
N=	2	1	1		2		2			3	2	1			14
F1 = 3; F2 = 1		_						_				_		_	
TOTAL ESSEX	6	3	4	1	4	1	4	0	1	4	2	2	0	0	32
Basildon and Thurrock University Hospitals NHS Foundation															
Trust															
N=	2				1			1			1	1			6
F1 = 1; C/ST1 = 1															
Colchester Hospital University NHS Foundation Trust															
N=	3	1	2				1				1				8
F1 = 2 ; C/ST1 = 2; ST4+ = 1 ; Mid Essex Hospital Services NHS Trust															
Mid Essex hospital Services NHS Trust															0
Southend University Hospital NHS Foundation Trust															
N=											1				1
ST3= 1															
South Essex Partnership Univesity NHS Foundation Trust															
N=	1	1			1	1									4
ST3= 1 The Princess Alexandra Hospital NHS Trust															
	1	2	1												4
F1 = 1: C/ST1 = 1		-	•												
NHS West Essex CCG - The Gold Street Surgery															
															0
TOTAL	7	4	3	0	2	1	1	1	0	0	3	1	0	0	23

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NORFOLK & SUFFOLK															
Ipswich Hospital NHS Trust															
N=	5	2	3	2	2		2	2		1	1	1	1		22
F1 = 3; F2 = 1; ST4+ = 1;															
James Paget University Hospitals NHS Foundation Trust												1			1
ST4+ = 1;												· ·			
Norfolk and Norwich University Hospitals NHS Foundation Trust															
	2		1												3
F1 =1; C/ST1 = 1			-												
Norfolk and Suffolk NHS Foundation Trust															
N=	1	1													2
C/ST2 = 1															
The Queen Elizabeth Hospital, King's Lynn, NHS Foundation															
Trust	1						1			1	1		1		5
F1 = 2; ST4+ = 1;															
West Suffolk NHS Foundation Trust															
N=	1		1												2
C/ST2 = 1 TOTAL	10	3	5	2	2	0	3	2	0	2	2	2	2	0	35
CAMBRIDGE & PETERBOROUGH	10	3	5	2	2		3	2		2	2	2	2		- 33
Cambridge University Hospitals NHS Foundation Trust															
N=	1	1				1		1				1			5
F2 = 1; ST4+ = 2;															
Cambridgeshire and Peterborough NHS Foundation Trust	1	2	2				1		1						7
C/ST1 = 2	· ·	-	-				1.		·						· '
Hinchingbrooke Health Care NHS Trust															
N=	1	2	1						1	1					6
F1 = 2; F2 =1 Papworth Hospital NHS Foundation Trust															0
Peterborough and Stamford Hospitals NHS Foundation Trust			1				-				-	-	-		0
N=	2		2	1	1		1	1			1				9
F1 = 3; C/ST1 = 1															
TOTAL	5	5	5	1	1	1	2	2	2	1	1	1	0	0	27
		45						-		_					
OVERALL TOTAL N=	28	15	17	4	9	3	10	5	3	7	8		2	0	117