

## **Professional Support Unit**

#### Development Day 21<sup>st</sup> September 2016





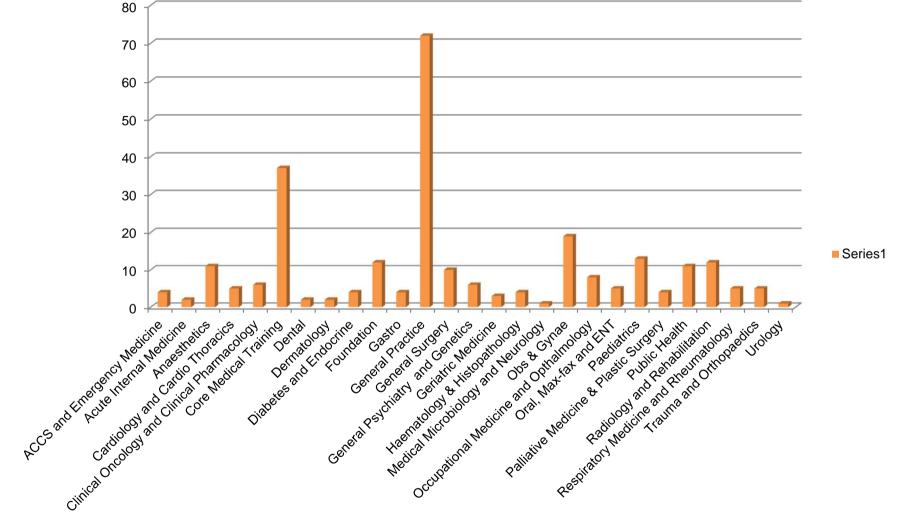
## Why choose the PSU

- Single point of contact
- Access to specialist services
- Early identification of issues
- Expert advice



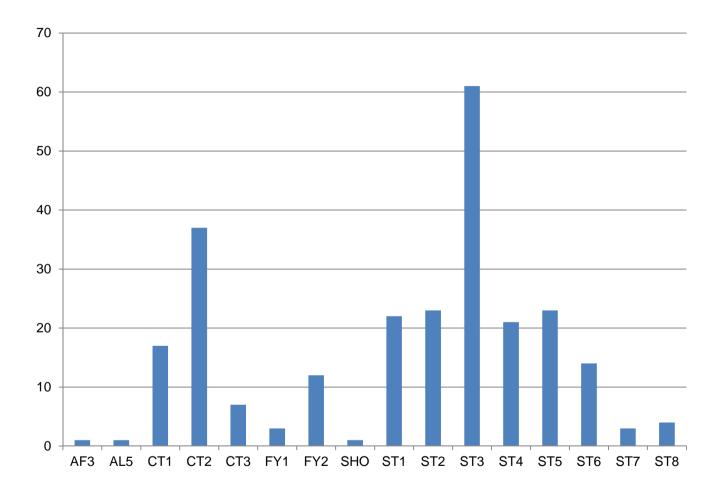
#### Trainees referred to the PSU by Speciality between June 2012 and June 2016





Trainees referred to the PSU by Grade between June 2012 and June 2016







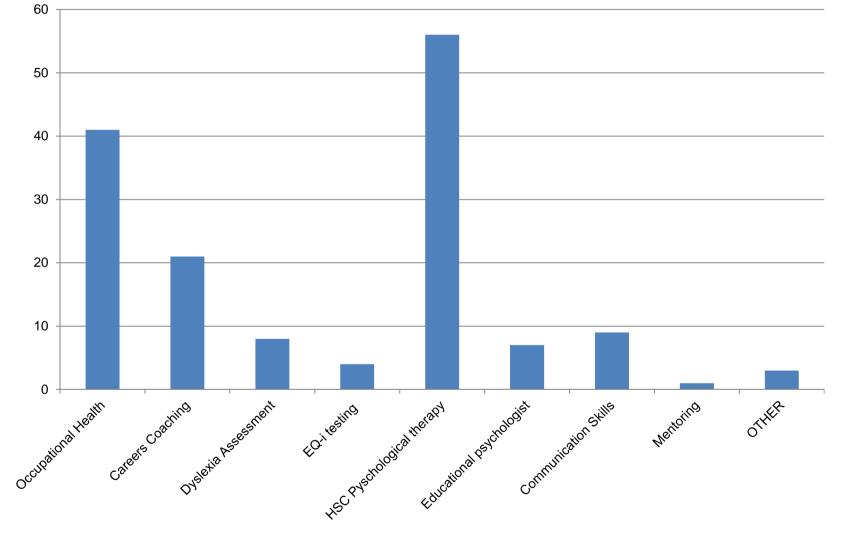
## **PSU/External Services**

- General Guidance to trainers
- Exam Support
- Careers Coaching
- Occupational Health
- LTFT/ OOPC / IDT guidance
- Dyslexia Screening

- Educational Psychology and Psychology
- Communication Skills
- Emotional Intelligence testing

#### **External services accessed**









#### **Referral to PSU**

- Not punitive
- Supportive
- Confidential
- Impartial advice
- Challenging



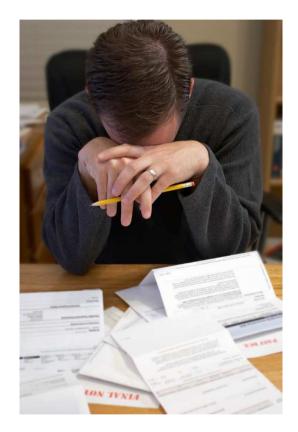


## **Identifying the cause**



## What to look for

Causes for concern, Contributory Factors, Early Warning Signs



#### **NHS** Health Education England

### **What Lies Beneath**





## **Classifying the scale of concern**

Level 1	Level 2	Level 3
Low Level Concerns	Intermediate Level	High Level Concerns
Repeated Incidents / Inability to resolve		
Non-attendance at educational programme	Serious Untov	
Educational portfolio not up to date	Undue absence from the workplace Complaints from patients, relatives or healthcare professionals	
Some incidents of arriving late	Poor performance in the workp inter-per	place clinically, managerially or
Unavailable on occasions when bleep required	Failure to engage in th	e educational process
	Erratic behaviour or issues ar	ound bullying or harassment.



## **Raising Awareness**

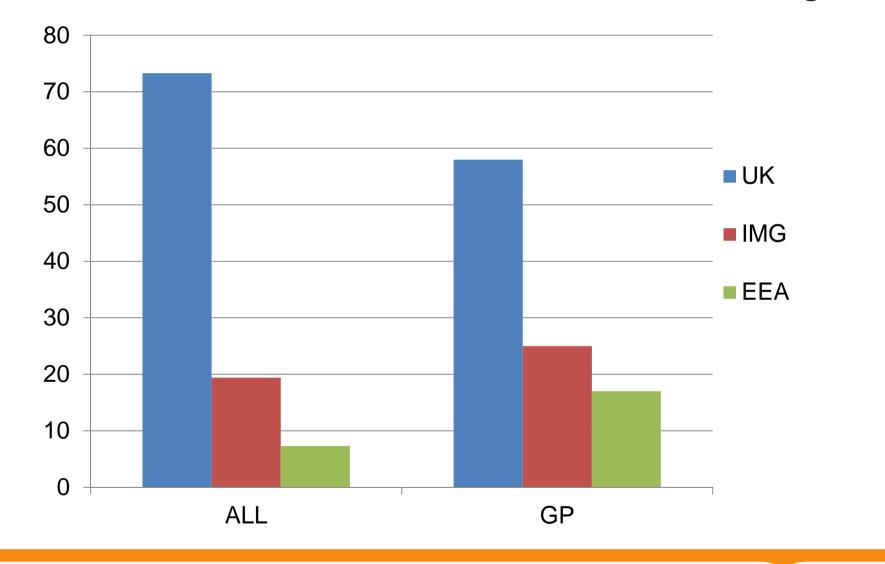
- Support available
- Policies and Procedures
- Advice and Guidance to trainers
  - Additional workshops and masterclasses for those in supervisory roles

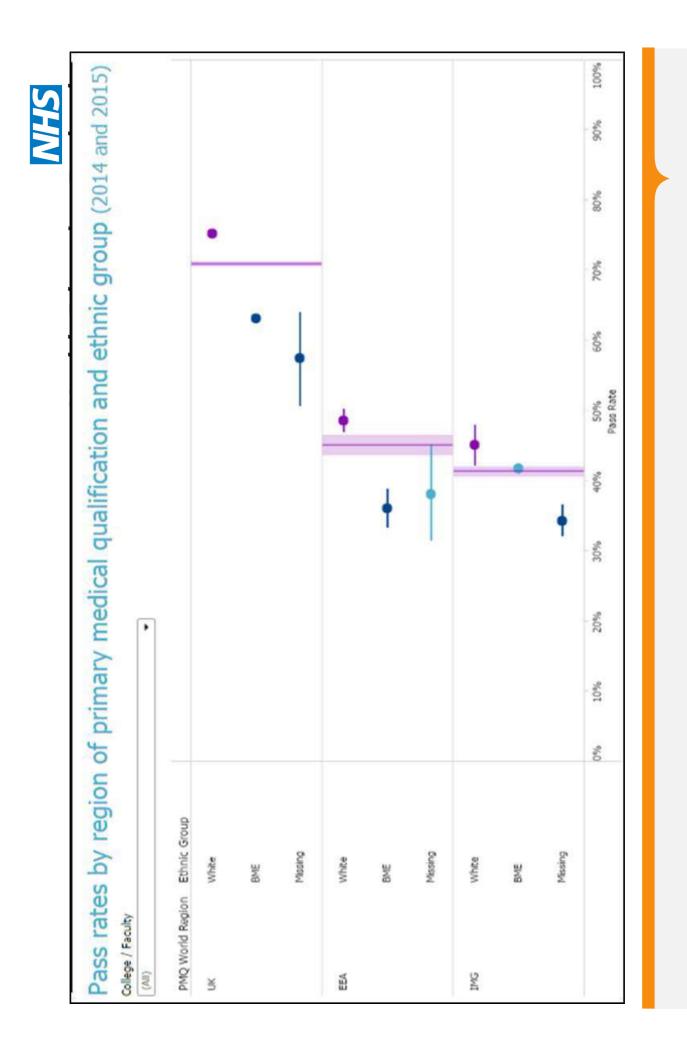


# Differential Attainment



#### Country of Qualification Health Education England

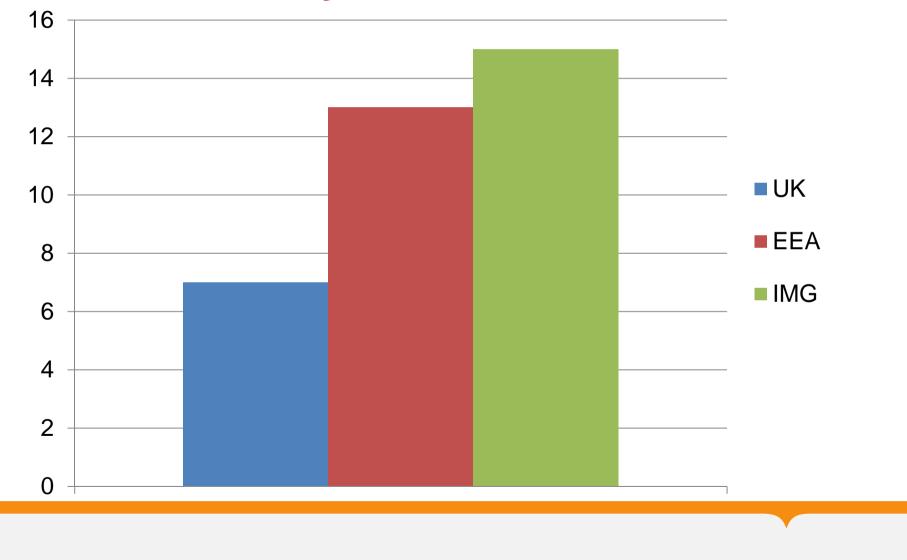






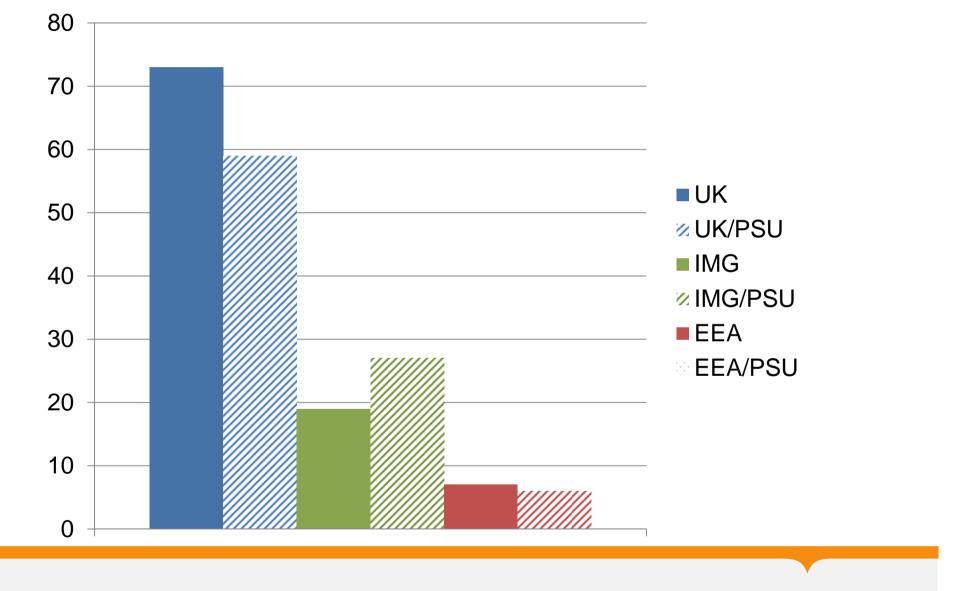
Health Education England

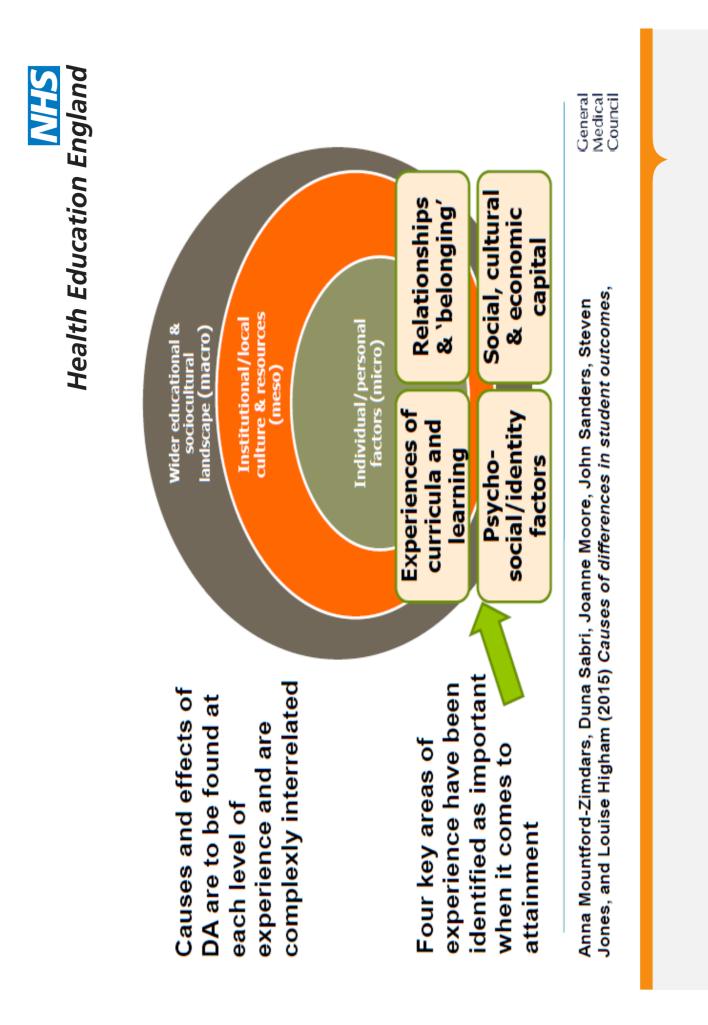
## **Unsatisfactory ARCP outcomes**













## Thank you!

# Thank you Any Questions..?

