

# Quality Improvement and Performance Framework (QIPF)

WINTER 2015/16

*'Quality at the heart of all that we do..'*

## Welcome

Dear colleagues,

As the new regional postgraduate dean, I would like to welcome you to this winter's edition of our QIPF newsletter. Since arriving in the East of England I have been so impressed with all of the hard work that our staff, universities and providers commit to ensuring the very highest quality educational and training experience for our learners. I look forward to meeting as many of you as possible through our programme of local visits and annual review meetings.

The big news in the quality world, are the plans within HEE for all 13 local offices to move towards a common quality assurance and improvement process. The proposed new frameworks are still being developed and refined, with a very substantial contribution to this work from many educators in the East of England. It is anticipated that the new model will be piloted in the first quarter of 2016, and implemented from April. We will obviously keep you fully informed of all developments in this area.

There is an obvious need to unify workforce planning and educational quality across all disciplines. As a consequence our non-medical commissioning has now moved into a consolidated team together with dentistry and medicine. We hope that by doing this we can bring our quality processes together into a tightly integrated whole. I anticipate that everyone will soon notice a move towards a far simpler and more harmonised quality process.

As ever I would welcome any feedback you have on QIPF - please do get in touch if you have any comments or suggestions.

**Prof Bill Irish**  
Postgraduate Dean



## GMC REGIONAL REVIEW 2015

Whilst we spend a large part of our time organising and arranging school visits to Employer and Education Providers, it is now our turn to receive a visit from our regulatory organisation, the GMC. As part of the process to assure the HEEoE Quality Monitoring Systems the GMC have already visited seven trusts in the region, namely Bedford Hospital, Cambridge University Hospital, East & North Herts, Ipswich, Norfolk & Norwich, Norfolk & Suffolk and Queen Elizabeth King's Lynn. They have also visited our two Medical Schools, Norwich and Cambridge. The feedback from the visits has been positive and we now hope this continues when the GMC come to visit us on 2nd and 3rd December. We have invited many representatives from across the region, including Foundation and Specialty Training Programme Directors, DMEs, Heads of School, Patient and Public Voice Partners and a large number of trainee doctors, all of whom will have an opportunity to contribute to our Review. We look forward to receiving our feedback from the GMC so that we can continue to ensure that our trainees receive great training and provide good patient care and experience.

**Fiona Sampson**  
GMC Visit Administrator

## Annual Educators Conference & Pharmacy at UEA

### Annual Educators Conference

Health Education East of England held its **Annual Educators Conference** on **15 October 2015** at Center Parcs, Elveden Forest. The conference gave healthcare educators from all professions a unique opportunity to network, share best practice and also celebrate achievements through the Quality in Education and Training Awards 2015. More information on the Annual Educators Conference, along with a programme from the day, can be viewed [here](#).

The **Quality in Education and Training Awards 2015** recognised the many examples of innovation, excellence, leadership, and impressive achievements across the east of England. The judges were overwhelmed by the quality of the 268 nominations that were received, Health Education East of England would like to thank all nominators and nominees.

A full list of finalists and winners can be found on the [website](#).



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### Pharmacy Pre-registration Programmes at UEA

As from this year East of England has both pharmacy pre-registration programmes commissioned via the UEA contract, this has provided the opportunity to fully integrate the education and training for the pharmacy workforce into mainstream commissioning. For the first time it will be possible to collect quality data relating to the Pharmacy workforce through our Quality Improvement and Performance Framework.

The UEA School of Pharmacy team in partnership with the pharmacy tutors and pharmacy assessors from the Trusts have been successful in planning and delivering the education and training packages for the new programmes.

The 15/16 cohorts studying on Pre-Registration Trainee Pharmacist programme and Pre-registration Trainee Pharmacy Technician programme have now undertaken their first respective residential blocks. The blended delivery model gives the opportunity for the trainees to receive face to face teaching for the more complex academic components of their programme with the added bonus of meeting and networking other trainees from across East of England. Evaluation from trainees and employer feedback have been discussed at the first course management meeting held in November aimed at building on good practice and to develop both programmes to meet the current and future needs of the pharmacy workforce.

Further information about the programmes can be found via link <http://transportal.nhspe.d.co.uk/>

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## QIPF EDUCATION PROVIDERS' HANDBOOK

The QIPF Education Provider handbook is now available. Universities and Employers have been sent a hard copy and additional copies can be downloaded from: [https://heeo.hee.nhs.uk/sites/default/files/docustore/qipf\\_handbook\\_15\\_16.pdf](https://heeo.hee.nhs.uk/sites/default/files/docustore/qipf_handbook_15_16.pdf)

The main changes in 2015/16 include: exemplar and key evidence for each KPI to ensure it is more explicitly documented, the strengthening of the Employability KPI, the revision of the threshold for the attrition KPIs to drive further reduction in attrition and the introduction of a Quantitative KPI to measure the percentage of students who have graduated and their first destination is known. The process has introduced a KPI which focuses on the Improvement Plan following the annual review meetings in 2014/15 and measures its production, governance and achievement. HEE is also developing the relationship between Education Provider and Employer QIPF with a KPI in the Employer QIPF measuring Employers' contribution to the Education Provider QIPF.

### The 2015/16 Student survey is now open

The 2015/16 Student Survey is now open. This is a survey which Universities send to all pre-registration students (Nurses, Midwives, Health Visitors, Allied

Health Professionals, Clinical Psychologists and Pharmacy students). There are 2 surveys this year: one for first year students and one for continuing students. Initial response rates are higher than last year and feedback from the pilots that HEE ran were positive. Initial results will be available on 14<sup>th</sup> December 2015.

### Annual Review Meetings — Education Providers

The Annual Review Meetings for Education Providers are booked for 2016. The ARMs will include both a student focus group and a service user focus group.

#### Timetable of Annual Review Meetings

University of East Anglia	Tuesday 10th May 2016
University Campus Suffolk	Wednesday 11th May 2016
University of Essex	Thursday 12th May 2016
University of Bedfordshire	Monday 16th May 2016
University of Hertfordshire	Tuesday 17th May 2016
Anglia Ruskin University	Wednesday 18th May 2016

Catherine Sanderson  
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## Clinical Academic Internship Programme

The Clinical Academic Internship Programme started in October 2015. HEE East of England is sponsoring six interns, with representation from all the Workforce Partnerships and a range of professional backgrounds for example, community based occupational therapy & physiotherapy, mental health nursing and acute adult nursing.

The internship programme is connected to the national integrated Clinical Academic Programme for non-medical healthcare professionals: <http://hee.nhs.uk/work-programmes/clinical-academic-careers/internships/>

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Please contact Fiona Sampson on 01223 596901 or email [fiona.sampson@nhs.net](mailto:fiona.sampson@nhs.net) with any comments, articles or suggestions for the next issue of the QIPF Bulletin. Thank you

## Library Knowledge Services

### Library & Knowledge Services: improving quality through new ways of working

'[Knowledge for Healthcare](#)' is [Health Education England's](#) development framework for Library & Knowledge Services (LKS) to be delivered 2015-2020. Healthcare library and knowledge services are a powerhouse for education, lifelong learning, research and evidence-based practice. Our ambition is to extend this role so that healthcare knowledge services become business-critical instruments of informed decision making and innovation. Our vision:- NHS bodies, their staff, learners, patients and the public use the right knowledge and evidence, at the right time, in the right place, enabling high quality decision-making, learning, research and innovation to achieve excellent healthcare and health improvement.

As part of achieving the vision for LKS we are looking at piloting a merged service across three Trusts in Essex. Data collated from the pilot will enable us to inform a business case to provide LKS across Essex WP with a new model of working providing efficiencies and improving quality through streamlining back office functions, upskilling staff and investing in new roles like the well-established Clinical Librarian Service at BTUH. One of the metrics for delivery of Knowledge for Healthcare is to increase the number of Clinical Librarians from 58% to 80%. We are also investing in one Library Management System to provide easy access to resources and updating and refreshing the regional LKS website [www.eel.nhs.uk](http://www.eel.nhs.uk) to work towards an ideal of one LKS for all our staff across the East of England.

Don't forget to ensure you are registered with [OpenAthens](#) for 24/7 access to a range of fantastic resources. If you already have access then please go to <http://www.library.nhs.uk/booksandjournals/journals/> to find a specific journal or to <http://www.library.nhs.uk/hdas> to start a literature search.

For further information, please don't hesitate to contact Imrana Ghumra - Professional Advisor, Library & Knowledge Services [i.ghumra@nhs.net](mailto:i.ghumra@nhs.net) T. 01223 597534 M. 07826 873540

#### Imrana Ghumra

*Professional Advisor, Library & Knowledge Services*

### Forthcoming Quality Performance Review Visits

Trust	DATE	Trust	DATE
South Essex Partnership University Foundation Trust	14th January 2016	James Paget University Hospital NHS Foundation Trust	3rd May 2016
Hinchingbrooke Heath Care NHS Trust	24th February 2016	West Suffolk NHS Foundation Trust	9th June 2016
Princess Alexandra Hospital NHS Trust	10th March 2016	Cambridge & Peterborough NHS Foundation Trust	12th July 2016
North Essex Partnership University NHS Foundation Trust	April 2016 (date tbc)	Hertfordshire Partnership & Papworth Hospital NHS Foundation	Autumn 2016

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