

# Quality Improvement and Performance Framework (QIPF)

Health Education East of England

AUTUMN 2014

*'Quality at the heart of all that we do..'*

## Welcome

Dear Colleagues,

The seasons have certainly changed and it has signalled a series of changes for the LETB, the QIPF and me. As you will be aware Health Education England has been implementing 'Beyond Transition'; ensuring that the organisation remains high performing and innovative. This has resulted in my recent appointment as Director of Education and Quality for the newly formed Midlands and East geography; a role which I am really enjoying due to meeting many different people across the patch who are focussed on quality improvement.

As I mentioned in the last newsletter, we have taken some time to work with our partner organisations to review the successes of the Quality Performance Reviews (QPRs) that took place before the summer in The Queen Elizabeth Hospital King's Lynn, Colchester Hospitals and Basildon and Thurrock Hospitals. This has led to some advances in the process for the remainder of the QPRs that are scheduled up to May next year. We plan to have another review of the QPR process in January 15 which will inform further improvements.

My new role will mean that I will have less direct involvement with the visits across the east of England. However, I know that the Workforce Partnership teams, the Quality Improvement and Education and Commissioning teams will continue to work with you to drive up the quality of education and development across the NHS in the east of England.



Professor Simon Gregory



**Professor Simon Gregory**  
Director of Education and Quality  
Midlands and East

## Welcome to the Quality Team

As Quality Administrators we work on a varied workload providing support to members of the wider Quality Team. One of our foremost responsibilities is the management of the Medical Schools' quality monitoring visits for the various specialties which are shared between us. The continuous cycle of these visits is punctuated by additional events, such as the annual GMC Training Survey and Quality Performance Review visits to Trusts. Much of our work pertaining to these events includes the collation and distribution of documentation, management of visit outcomes and the co-ordination involved



in arranging large visits and their teams. At any given time a member of our team may also be individually involved in additional work-streams, often assisting the GP team, co-ordinating other working groups and contributing to individual pieces of work.

[Charlessmith@nhs.net](mailto:Charlessmith@nhs.net)  
Quality Administrator

## Quality Improvement Fellows Programme 2014-15

Building on the values of the pilot and last year's successful programme, HEEoE is now ready to commence with a new cohort of Quality Improvement Fellows (QIFs) for 2014-15. This year's programme has been designed following evaluation of the pilot programme together with reflected feedback from participants and the ambitions expressed by a range of stakeholders from last year's group. The programme will again be delivered by The King's Fund who were awarded the contract via a tender process. It is anticipated that the programme will involve academic study components, interactive master-classes and supporting action learning sets.

Trusts who are sponsoring the QIFs were asked to submit a shortlist of their candidates. These have now been received with the successful applicants and Trusts being invited to join the programme commencing in October. There will be a total of 20 QIFs, 3 of whom will be the GP Commissioning Fellows who started in post at the beginning of September.

Both HEEoE and the King's Fund are looking forward to working with a truly multi-professional and multi-disciplinary group of leaders across an exciting and varied set of projects.

All those connected with the QIF Programme for 2013-14 were very excited and delighted to find out it had been shortlisted for the national Patient Safety and Care Awards 2014 held in July; and although we were not the winners, the Fellows enjoyed the experience of having their work showcased on a national stage.

For further information on this year's QIF programme please visit the website or email Louise Sharp

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Quality Administrator



**Commissioned Learners Survey** As part of the QIPF's continuous improvement of commissioned courses and to assure the quality of the clinical learning environment, HEEoE will be inviting pre-registration students to complete an online pre-registration survey. The survey will be sent to all students currently training on HEEoE funded programmes along with Paramedic Degrees and Oral Health Foundation degrees where HEEoE meet the placement costs. The survey will be initially issued by HEIs on 6<sup>th</sup> October 2014 and the analysed data will be available by 12<sup>th</sup> December 2014.

The survey asks students to provide feedback on the HEI at which they are studying, including the quality of teaching, library, other resources and feedback. Students are also asked to provide feedback on specific placements that they have undertaken and also on the range of posts they have undertaken. Learners are asked to rate study facilities in trusts including the quality of support from mentors/supervisors and other staff while on placement. Students are also asked whether they are aware of how to raise patient safety concerns and whether the outcome was fed back. There are also a number of questions which ask students to describe their experience of the NHS Constitution in their training.

Once all the surveys are completed, the Performance Hub will analyse them and share with partner HEIs and staff within HEEoE. The outcome of the QIPF pre-registration survey will form a key element of the discussion at the Annual Review Meetings held with Education Providers and the subsequent Improvement Plans generated.

Link sent out  
3<sup>rd</sup> October

Survey opens  
6<sup>th</sup> October

Survey closes  
14<sup>th</sup> November

Outcomes available  
12<sup>th</sup> December

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Finance & Commissioning Programme Manager

## Update on Quality and Performance Reviews

“Following the first three visits to Trusts, the QPR process has just been reviewed to see if any amendments should be put in place for our upcoming QPRs. The comments were very positive on a number of points including lay and learner representation and we are very grateful to our trusts for their excellent engagement with the visits. It was felt that the process would benefit from some minor amendments including a review of the visiting team, their roles and the enhancement of the data set for commissioned education.

We would also welcome feedback from our trusts after the visits and will be seeking their views as part of our drive to ensure continuing quality improvements.”

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Quality Co-ordinator

See Schedule of QPR visits Autumn 2014 to September 2015 in the table below:-

Trust	TIMELINE 2014/2015	Trust	TIMELINE 2015
Bedford Hospital NHS Trust	14th October 2014	Mid Essex Hospital Services NHS Trust (Broomfield)	12 <sup>th</sup> March 2015
West Hertfordshire Hospitals NHS Trust	6th November 2014	Norfolk & Norwich University Hospi- tals NHS Foundation Trust	7 <sup>th</sup> May 2015
Peterborough & Stamford Hospitals NHS Foundation Trust	19th Novem- ber 2014	East & North Hertfordshire NHS Trust	June 2015
Southend University Hospital NHS Founda- tion Trust	3 <sup>rd</sup> December 2014	Norfolk and Suffolk NHS Foundation Trust	June 2015
Ipswich Hospital NHS Trust	27 <sup>th</sup> January 2015	Luton & Dunstable Hospital NHS Foundation Trust	July 2015
Cambridgeshire University Hospitals NHS Foundation Trust	24 <sup>th</sup> February 2015	Hinchingbrooke Health Care NHS Trust	September 2015

**News in brief**—Health Education East of England Quality and Improvement Team are congratulated on their 100% completed Dean’s Report to the GMC for April 2014. Thank you to all the Trusts who ensured that we received all the necessary information to enable us to complete the report to a high standard.

Congratulations to Prof. Simon Gregory on his appointment as Director of Education and Quality for Midlands and East.

### Next issue due Winter 2014/15

Please contact Fiona Sampson on 01223 596901 or email [fiona.sampson@nhs.net](mailto:fiona.sampson@nhs.net) with any comments, articles or suggestions for the next issue of the QIPF Bulletin. Thank you

### Key Contacts

If you have any questions or suggestions, please do contact one of the team:

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