DIRECTOR OF EDUCATION AND QUALITY, POSTGRADUATE DEAN: PROFESSOR SIMON GREGORY

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Executive Summary: Routine monitoring visit to the Department of OMFS and Orthodontics and regarding Multi-Professional Dental Education management at The Mid Essex Hospital Services NHS Foundation Trust on Monday 03 June 2013.

BACKGROUND

- The Health Education East of England (HEEoE) Directorate of Education and Quality is responsible for ensuring the quality management of the training process for dental training grades.
- The HEEoE is inspecting the dental training in the Trust with regard to the training directly provided to junior staff and will also encompass dental multiprofessional education (DMPE) provision which is administered through the Trust.
- This is a routine visit following on from previous a visit in 2009 and to clarify issues around the Essex OMFS network.
- The GMC does not include dental training in their remit. This is the domain of the GDC.

MAIN FINDINGS

Good Practice

DF2/SHO

- Good hands-on training with good senior support at most times
- Improvement in ward rounds and handover
- Improvement of the now structured teaching programme

DENTAL MULTI-PROFESSIONAL EDUCATION

- Provision of programme suitable for all dental team members
- Provision of core educational topics
- Sliding fee scale to suit various learners

Areas for Development

DF2/SHO

- A. Concern around confidentiality relating to handovers and patient correspondence
- B. Insufficient use of portfolios to provide evidence of competency assessment and record meetings with supervisors
- C. Difficulty in attendance at weekly teaching sessions at Southend
- D. Concerns regarding availability of Consultant input regarding the education and supervision at Colchester
- E. Concerns regarding educational training of Educational Supervisor at Colchester

- F. Formal review of the current Essex network is essential to improve and drive enhanced standards in education and training
- G. Improvements in library facilities with regards to Dental and OMFS education resources

DMPE

- 1. Utilise existing speaker contract to formalise speaker arrangements
- 2. Attendance at HEEoE Dental Tutors and Administrators annual meetings
- 3. Increase engagement with local learners
- 4. Join a Local Dental Education Committee (LDEC)
- 5. Regular meetings between Centre Manager, Dental Tutor and Dental Administrator
- 6. Proactive financial management to ensure effective utilisation of Multi-Professional Dental Educational funding

Recommendations

DF2/SHO

- A. Provision of more appropriate facilities for confidential handover and handling of patient correspondence
- B. More Consultant trainers and a more proactive approach of trainers and trainees to engage with the e-Portfolio
- C. Relocate teaching sessions to the hub, i.e. Chelmsford
- D. Consider more Consultant sessions at Colchester and Chelmsford to support clinical supervisors and trainees
- E. Further Educational Faculty Development
- F. A robust mechanism is required for continued development between the Trusts with a reporting mechanism to establish a formal OMFS network
- G. Consider purchase of texts and access to online facilities

DMPE

- 1. Use Health Education East of England (HEEoE) speaker contract template
- 2. Dental Administrator / Centre Manager to accompany Dental Tutor to relevant HEEoE meetings
- 3. Use more diverse marketing via email, newsletter and learner survey
- 4. Work with Colchester Dental Tutor to engage with local stakeholders through a formal LDEC
- 5. Quarterly formal minuted meetings
- 6. Medical Academic Unit (MAU) and Dental Tutor to complete financial tools to monitor budget in real time

Alex Baxter
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